Campus Life · Handbook

for International Students

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01 WELCOME TO TSINGHUA

About Tsinghua

Tsinghua University was established in 1911, originally under the name "Tsinghua Xuetang." The school was renamed "Tsinghua School" in 1912, while the name "National Tsinghua University" was later adopted in 1928.

The campus of Tsinghua University is situated in northwest Beijing on the site of the former imperial gardens of the Qing Dynasty, and surrounded by a number of historical sites. With the motto of "Self-discipline and Social Commitment" and the spirit of "Actions Speak Louder Than Words", Tsinghua University is dedicated to the well-being of Chinese society and world development. As one of China's most prestigious and influential universities, Tsinghua is committed to cultivating global citizens who will thrive in today's world and become tomorrow's leaders. Through the pursuit of education and research at the highest level of excellence, Tsinghua is developing innovative solutions that will help solve pressing problems in China and the world.

Tsinghua University launched its global strategy in 2016. Guided by this strategy, Tsinghua aims to foster innovative talents with global competence, serve China and the world through research, and strengthen its institutional competitiveness and global impact. Since the formation of the global strategy, Tsinghua has established new global institutions dedicated to promoting international collaboration and providing students, faculty and staff with overseas opportunities to study, research and undertake internships.

At present, Tsinghua University has 33 schools, 54 departments, and 16 colleges. It has developed into a comprehensive, research-oriented, and open university covering 12 academic disciplines, including science, engineering, literature, fine arts, history, philosophy, economics, management, law, education, medicine, and interdisciplinary studies.

Tsinghua News

Tsinghua has a comprehensive website dedicated to disseminating news about the University.
Check it out here:
English website: https://www.tsinghua.edu.cn/en/News.htm
Chinese website: https://www.tsinghua.edu.cn/news.htm

02 SETTLING IN

Payment and Finacial Security

In China, most payments are currently handled via two mobile payment providers: **WeChat Pay** and **Alipay**. Paying with cash and cards, especially in big cities, is not common anymore. Though WeChat Pay and Alipay both offer the same basic functions, such as instant payment, receiving money, and ordering and paying for taxis, it is recommended to set-up both Alipay and WeChat pay, as some vendors or online services may prefer one over the other.

Financial Security

Due to the prevalence of mobile payments, being aware of personal phone security is important. Particularly in WeChat, where you "befriend" with many others, you should be cautious about strangers requesting to be friends and should not reply to any suspicious message or click any unknown links. Otherwise, you may suffer from losses of your property and personal information. When purchasing items, you will pay by either showing your payment QR code to the vendor or scanning the vendor's QR code (receiving payment). When displaying your QR code or inputting your payment password, be mindful of anyone near you who might peek at your information.

WeChat (微信)

WeChat is similar to Line or WhatsApp, and is the main platform for online communication in China. Once you have set up your WeChat account, you can set up your "**WeChat wallet**" to use WeChat Pay. **Only Chinese bank cards can be linked**. Ensure the name you input in the WeChat Wallet exactly matches the name on your Chinese bank card to link it successfully.

Alipay (支付宝)

Similar to WeChat pay, you need to link up your bank card to use Alipay. Alipay is also used for making payments on many online shopping platforms like Taobao, China's 'eBay', which also has an English version.

Getting to Tsinghua

Application Downloads

Some commonly used applications in Chinese Mainland cannot be accessed through the App Store or Google Play Store. It is recommended to download **Tencent App Store** first before downloading other applications.

Tencent App Store
Download Tencent App Store from
https://sj.qq.com/

Map and Navigation Applications

Before arriving at the school, it is recommended to download and learn how to use **Amap** and **Baidu Map** first. These navigation apps offer comprehensive features for various modes of transportation, including driving, walking, cycling, buses, subways, and even trains and flights. They provide services such as route planning, real-time traffic updates, and voice navigation, while also integrating public transportation information and allowing users to directly book ride-hailing services, catering to a wide range of travel needs.
The transportation (by taxi, bus, subway and shuttle bus) from the airports to Tsinghua University can be searched in these navigation apps.

Amap
Download: Search for "Amap" in your desired app marketplace and install it.

Baidu Map
Download: Search for "Baidu Map" in your desired app marketplace and install it.

Airport

Beijing has two international airports: Beijing Capital International Airport (in Beijing's Chaoyang District) and Beijing Daxing International Airport (in Beijing's Daxing District). Some airlines only fly into one of the two airports. Please check in advance which airport is most suitable for your arrival and travel needs.

Arriving at Beijing Capital International Airport

Taxi

For those coming to Beijing for the first time, taking a taxi from the airport to Tsinghua University is the most convenient. Follow the airport's signs to find the taxi stand and wait in line for a taxi. Legally operated taxis have standardized markings and signs. To ensure personal safety, do not take illegally operated taxis. The taxi fare from Capital International Airport to Tsinghua University **is about 150 RMB**. International scholars can provide their apartment address to the driver, while international students can ask the driver to arrive at the Zijing Apartment Area through the northeast gate of Tsinghua University. (You can express it in Chinese as “我要到清华大学东北门的紫荆公寓”.) **After entering the northeast gate of Tsinghua University, refer to the Campus Map for further guidance**. Remember to ask for a receipt from the taxi driver upon arrival.

Subway/Rail

The Beijing Capital Airport offers an express train service, which is an affordable and reliable option for getting into the city. The express train has 5 stops: Terminal 2 and Terminal 3 at the airport, followed be Dongzhimen (东 直 门), Sanyuanqiao (三 元 桥) and Beixinqiao (北 新 桥) in downtown Beijing. The operating hours of each stop can be found in the following table:

Starting Stop	Start Time of Operation	End Time of Operation
Terminal 2	6:36	23:10
Terminal 3	6:22	22:52
Dongzhimen (heading to Beixinqiao)	7:01	23:34
Sanyuanqiao (heading to Beixinqiao)	6:55	23:38
Beixinqiao	5:56	22:26

The following figure recommends the quickest way to Tsinghua. Get off at Sanyuanqiao station, take subway line 10 to Zhichunlu (知春路) station, and transfer to Line 13. Take Line 13 to Wudaokou (五道口) station. Once at Wudaokou, go out through Exit A and take Bus 549 to Dashiqiao (大石桥), which will bring you to the northeast gate of Tsinghua University. **The total cost of the journey is 32 RMB for one person**.

Rail cards can also be accessed through Alipay app.

Airport Bus

One can search the detailed shuttle bus routes from the airport to the university on the previously mentioned navigation apps. However, they won't lead to Tsinghua directly. You still need to change a few subways and buses. Log onto the official Beijing Capital Airport website (http://en.bcia.com.cn) for more information of its operation. The figure below shows the operational schedule (can be accessed through https://en.bcia.com.cn/jcbs.html). **Since this method is more complicated, it's not recommended**.

Departure Timetable of Local Airport Bus (from BCIA to Urban Area)	
Beijing South Railway Station Bus Line	06:00、06:30、07:00、07:30、08:00、09:00、09:30、10:30、11:00、11:30、12:00、12:30、13:00、13:30、14:30、15:30、16:00、17:00、17:30、18:00、18:30、19:00、19:30、20:30、21:30、22:00
Tongzhou Bus Line	08:30、09:30、13:30、15:30、17:30、18:30、20:30
Beijing Fengtai Station Line	05:00、06:00、06:30、07:00、07:30、08:00、08:30、09:00、09:30、10:00、10:30、11:00、11:30、12:00、12:30、13:00、13:30、14:00、14:30、15:00、15:30、16:00、16:30、17:00、17:30、18:00、18:30、19:00、20:00、20:30、21:00、23:00
Daxing International Airport Dedicated Line	09:30、12:00、15:00
Beijing West Railway Station Bus Line	05:00、06:00、06:30、07:00、07:30、08:00、08:30、09:00、09:20、09:40、10:00、10:30、11:00、11:30、12:00、12:30、13:00、13:30、14:00、14:30、15:00、15:20、15:30、15:40、16:00、16:30、17:00、17:20、17:40、18:00、18:30、19:00、19:20、19:40、20:00、20:30、21:00、21:30、22:00、22:20、22:40、23:00、23:30、00:00
Beijing Qinghe Station Bus Line	05:00、06:00、07:00、08:00、09:00、09:30、10:30、11:30、12:30、13:30、14:30、15:00、16:00、16:30、17:00、18:00、19:00、20:00、20:30、21:00
Beijing Chaoyang Station Bus Line	06:00、07:00、08:00、09:00、10:00、11:00、12:00、13:00、14:00、15:00、16:00、16:30、17:00、18:00、19:00、20:00、21:00
Badaling Great Wall Line	06:00、08:00
BCIA Night Airport Bus Line	00:00--02:00 Maximum departure interval is about 30 minutes, 02:00--until the end of domestic flights, maximum departure interval is about 60 minutes (depart when full)
For the specific fare of each stop, please consult the conductor or check the WeChat public account of "BAB Official Platform".	
Note: Business hours of airport bus ticket office are from 07:00 until the end of daily domestic flights.	
Service Hotline: 010-64378900	

Airport Shuttle Bus Tickets (from BCIA)

T2	T3
Gate No.11 (outside) on F1	Inside Gate 1 on the first floor of Terminal 3

Charge Standard

Prices vary based on your final destination, including rates of RMB 15,RMB 20,RMB 25,RMB 30,RMB 35,RMB 50,RMB 55 and RMB 80. Please see the bus ticket sales kiosk for specific pricing.

Airport Shuttle Buses for Downtown Beijing

Any adjustment of the routes, stops and schedules is subject to the Dispatch Center of BCIA.

Arriving at Beijing Daxing International Airport

Taxi

For those coming to Beijing for the first time, taking a taxi from the airport to Tsinghua University is the most convenient. Follow the airport's signs to find the taxi stand and wait in line for a taxi. Legally operated taxis have standardized markings and signs. To ensure personal safety, do not take illegally operated taxis. The fare from Daxing International Airport to Tsinghua University **is about 300 RMB**. International scholars can provide their apartment address to the driver. International students can ask the driver to arrive the Zijing Apartment Area through the northeast gate of Tsinghua University. (You can express it in Chinese as “我要到清华大学东北门的紫荆公寓”.)

Subway/Rail

The Daxing International Airport offers an express train service, which has stops in Daxing Airport, Daxing Xincheng, and Caoqiao on the Daxing Airport Line. Its operating hours are from 6:00-23:00.

Rail cards can also be accessed through Alipay app.

Airport Bus

The airport also has various bus routes heading downtown. For more information, refer to the official website of Daxing International Airport: https://www.bdia.com.cn/#/. Toggle the flag on the top right corner of the website to change languages.

The following figure shows the quickest way to Tsinghua University. Take the Metro Daxing Airport Line to Caoqiao station (草桥), transfer to subway Line 19 and take it to Mudanyuan (牡丹园) station. Change to take Line 10 to Zhichunlu (知春路) station, and transfer to subway Line 13 until you reach Wudaokou (五道口) station. Once at Wudaokou, go out through Exit A and take Bus 549 for two stops to Dashiqiao (大石桥), which will bring you to the northeast gate of Tsinghua University. **The total cost of the journey is 42 RMB per person.**

Local Sim Card

There are currently 3 major Chinese mobile service providers that have branches located on the Tsinghua University campus. Please note that **having local SIM card is important**. This Chinese phone number will be linked to your student's information, bank account, any online delivery apps, etc.

Important Notices for Purchasing a Chinese SIM Card

When purchasing a Chinese SIM card, please bring your passport. You can choose to pay with RMB in cash, WeChat, or Alipay.

Notes:

- The national code for China is 86, and the Beijing telephone area code is 010.
- After purchasing a Chinese SIM card, please memorize your new Chinese mainland phone number.
- A Chinese mainland mobile phone number is required in order to apply for a Chinese bank card or a residence permit for foreigners.
- Please compare the data packages of different providers before buying a SIM card.

China Mobile	
中国移动 China Mobile	Service hall: Zhaolanyuan (照澜院) Operating hours: 9:00-19:00
China Unicom	
China unicom 中国联通	Service hall: near Teaching Building 5 (五教) Operating hours: 9:00-18:00
China Telecom	
中国电信 CHINA TELECOM	Service hall: Wudaokou Huaqing Jiayuan (五道口华清嘉园) Operating hours: 9:00-19:00

Internet

Internet Services

Basic Services for students:

- Dynamic IPv4 address, Currently, no charges are imposed for data usage exceeding the 50 GB plan allowance.
- Dynamic IPv6 address, free IPv6 traffic
- A maximum of 5 devices can be connected to the internet at the same time
- 1 email address

Basic Services for faculty (12 RMB per month):

- Dynamic IPv4 address, 50 GB off-campus IPv4 traffic monthly
- Dynamic IPv6 address, free IPv6 traffic
- A maximum of 5 devices can be connected to the internet at the same time
- 1 email address

After the data consumption of off-campus IPv4 exceeds 50 GB, the price is 1 RMB/GB.

Notes:

The University currently continues to follow the internet billing policy introduced during the pandemic. No additional charges are imposed on campus network users for data usage exceeding their plan allowance. Therefore, students can access the internet free of charge, while faculty and staff are only required to pay the basic monthly fee of RMB 12.

How to Top up Your Internet Account

Online:

Faculty members and students can recharge their internet accounts online by logging into the Tsinghua University Self-Service Platform (http://usereg.tsinghua.edu.cn). On the left-hand menu, click "Self-Service Payment" to complete the payment using mobile payment methods such as WeChat Pay or Alipay.

Alternatively, users may scan the QR code for the Tsinghua University Information Services Enterprise WeChat Account using WeChat. After logging in, payments can be made through the "Information Services" page using WeChat Pay.

WeChat account QR code for the Tsinghua University Information Services Platform

In-Person:

Internet accounts can be topped up in Window D3 of the Faculty and Student Comprehensive Service Hall (North Side of the Main Building), Monday to Friday from 13:00 to 16:00. Currently only cash is accepted. (Holiday and winter/summer break working hours will be announced separately.)

Internet Account Set-Up

After registering at Tsinghua, international students or scholars will receive a personal internet account verification code. After receiving the verification code, scan the QR code below to download the instruction file for activation. International scholars can refer to the instruction file but select the "I am faculty/staff" option, and follow the prompts to activate your account. The website language can be changed to English via the button at the top right.

Campus Computer Labs

All Tsinghua teaching staff and students can, without reservations, access campus computer labs, which are located near the northwest entrance of the Main Building (enter through the terrace).

These computer labs are open every day from 8:00 to 22:00. The service contact for the computer lab is 62782820.

Connecting to the Network

After successfully activating your personal account, you can connect to the internet through either a wired connection or the campus Wi-Fi network (the Wi-Fi network name is "Tsinghua" or any network name beginning with "Tsinghua"). After selecting the appropriate network, the campus network authentication page will usually appear automatically. If it does not, you may manually open the login page at https://login.tsinghua.edu.cn in your browser and enter your username and password to access the internet.

In addition, students and faculty members can access Tsinghua University's internal websites without using their internet quota. To do so, make sure to uncheck the option "Access External Network" before clicking "Connect to the Network." If you wish to avoid unnecessary data usage when you are not using the internet, you can revisit the authentication system and select "Disconnect" to terminate the connection.

For more detailed information, please visit http://its.tsinghua.edu.cn. You may also log in to http://usereg.tsinghua.edu.cn to manage your personal account, including manually disconnecting devices, checking your account balance, and viewing account information. It is recommended to use the Tsinghua-Secure SSID to access the campus network. The password for this network is different from your regular campus network account password. Please set or change your Tsinghua-Secure password in advance at https://usereg.tsinghua.edu.cn by selecting "Modify Tsinghua-Secure Password" under the "User" section. The updated password will only be used for the Tsinghua-Secure SSID.

If you encounter any difficulties, please contact the Information Technology Service Center:

- Address: Window D1 of the Faculty and Student Comprehensive Service Hall (North Side of the Main Building)
- Opening hours: 8:00-12:00 and 13:00-17:00 on weekdays. (Holiday and winter/summer break working hours will be announced separately.)
- Contact number: 62784859
- Email address: its@tsinghua.edu.cn
- Website: https://its.tsinghua.edu.cn/en/

03 LIFE AT TSINGHUA

Tsinghua University Campus Card and Zijing (Campus) Code

The Campus Card is a multi-functional card essential for daily life on campus. The Zijing (Campus) code is a dynamic QR code linked to the campus card, which refreshes automatically every 30 seconds. It is one's pass to the university and its dormitories, libraries and many other buildings like the Art Museum. It is also one's canteen card and may be used to pay in some campus supermarkets. You can also get a discount when buying tickets for the swimming pool or for performances at the Auditorium and Music Hall.

Setting Up, Binding, Recharging, and Replacing Your Campus Card

How to get your Campus Card

For international students
The card will be issued during registration.

For international scholars
After completing the onboarding procedures or contract renewal process, you may collect your campus card. You may submit a passport-style photo in advance by emailing it to card@tsinghua.edu.cn. The photo should have a white background, and you should be wearing a collared top.

Information Technology Service Center:

Service location: Faculty and Student Comprehensive Service Hall (North Side of the Main Building).

Service hours: 8:00-12:00, 13:00-17:00 (the schedule on holidays, summer and winter vacations will be informed in other notices)

Contact Numbers: 62771940, 62771942

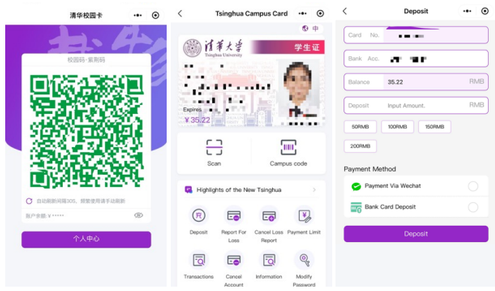
How to recharge your Campus Card on the "Campus Card" WeChat program

Step 1: Open WeChat and search for the "Tsinghua University Campus Card (清华校园卡) " mini-program.

Step 2: The first page may display the dynamic QR code, click the "Personal Center" (个人中心) button underneath to see the full menu.

Step 3: Press the "Deposit" option to load money.

Note: For non-degree program students, the recharge and payment system is different; these students can contact their academic program officer for specific information.



Lost Campus Cards

For international students
Click the "Report for Loss" on "Tsinghua University Campus Card" mini-program and then obtain the new card on the first floor at C Building, which will cost 20 RMB.

For international scholars
Click the "Report for Loss" on "Tsinghua University Campus Card" mini-program. If your Campus Card expires and you need to renew it, please first make sure that your contract with Tsinghua has been renewed.

Foods and Drinks

Drinking Water

In China, tap water is not suitable for direct consumption. Large bottles of drinking water can be purchased at supermarkets, but many people prefer to order bottled water delivered in large refillable containers. These water containers are placed on water dispensers, and when a replacement is needed, you can contact the supplier to exchange them for new ones. Water dispensers typically provide heating and cooling functions. Before making a purchase, it is advisable to compare the basic prices offered by nearby water suppliers. In general, a container of water costs around RMB 10–20, with a refundable deposit of RMB 50–100 (be sure to confirm the refund conditions before paying the deposit). Water dispensers may be provided free of charge as part of promotional offers or purchased separately.

International scholars may call 62794646 to contact the campus water supplier for detailed information (Chinese-language service only). Students living in on-campus dormitories may consult their dormitory management staff regarding water delivery arrangements.

On-Campus Canteens

Tsinghua has numerous canteens that serve dishes with various flavours prepared to strict food safety standards. Meals are provided for breakfast, lunch and dinner. These canteens can be classified into 3 main groups: canteens for students, canteens for faculty and special canteens. Most canteens provide counter service. The 1st floor of Yushu Yuan, the 3rd floor of Guanchou Yuan, the 3rd floor of Taoli Yuan and the 1st floor of Xichun Yuan all offer order-style table service. Students looking for Halal options can also go to Muslim-style restaurants (the southwest part of Guanchou Yuan), Qingqing Niula (the 2nd floor of Tingtao Yuan), the 1st floor of Zhilan Yuan (near Zijing Apartment Building 23), and the northwest flavour counter on the 1st floor of Shuangqing Yuan.

For registered students and scholars, meals in campus canteens can be paid for using the Campus ID card, Zijing (Campus) Code or NFC-capable phones linked to the Campus ID card. Note: students' Campus ID cards are effective in student canteens and most canteens for faculty. In the previously mentioned canteens which offer order-style services, cash, WeChat, Alipay and other payment methods are allowed as well. For non-degree program students, the recharge and payment system is different; such details are subject to the program notice.

Note: Please refer to the appendix Open Hours and Payment Methods of On-Campus Canteens for detailed information.

On-Campus Coffee and Bubble Tea Shops

A variety of coffee shops and bubble tea shops are spread across the campus. Most of these are near canteens or inside libraries. Payment is generally made through WeChat Pay or Alipay, although a small number of stores also accept cash payments.

Note: Please refer to the appendix Locations and Open Hours of On-Campus Coffee Shops and Bubble Tea Shops for detailed information.

Off-Campus Dining

In the nearby Wudaokou (五 道 口) area, restaurants with various cuisines are available, including Western, Korean, Japanese, and different Chinese cuisines. Fast food chains such as McDonald's, KFC, Pizza Hut, and Yoshinoya can be found easily. When eating out, pay attention to food safety.

Dazhong Dianping (大 众 点 评) provides a vast array of reviews and information on dining, shopping, leisure and entertainment. Before dining out, you can check reviews for restaurants on the website Dazhong Dianping (http://www.dianping.com), or on its app.

Food Delivery

Take-away foods are permitted to be delivered into the campus and they can be ordered via third-party delivery apps (as follows) or by calling the restaurant directly. Food ordered on food delivery apps can be paid for using WeChat, Alipay, or via bank card. Most apps require mobile payment to be done before the food is delivered. The wait-time for deliveries is normally between 30 minutes and 1 hour. During peak hours, food should be ordered in advance to avoid delays. When the food delivery arrives, the delivery worker will call the mobile number that was provided when the order was made.

Meituan (美团外卖)	Ele.me (饿了么)	Jingdong (京东)	Taobao (淘宝)
Download: Search for "Meituan" in your app store and install it.	Download: Search for "Ele. me" in your app store and install it.	Download: Search for "Jingdong" in your app store and install it.	Download: Search for "Taobao" in your app store and install it.
Registration: Register with your Chinese mainland mobile phone number.			
Ordering: Browse restaurants, select dishes, and place your order with your delivery address.			

Shopping

On-Campus Supermarkets

There are 6 supermarkets on campus, which stock daily essentials. Payment is generally made through WeChat Pay or Alipay, although a small number of markets also accept cash payments. Information on on-campus supermarkets is listed in the table below.

Supermarkets	Location	Open Hours	Tips
Tmall Supermarket (Zijing Store)	B1 floor of C Building	7:30-23:30	Comprehensive supermarket with a wide range of products.
Tmall Supermarket (Qingfen Store)	Ground floor shop in Building 7, South District of Students' Apartment (east of Qingfen Yuan)	8:30-23:30	Located in the student living area, highly convenient.
Tmall Supermarket (Guanchou Store)	Basement 1 of Guanchou Yuan	9:00-21:00	Close to the teaching area, suitable for inter-class shopping.
Zhaolanyuan Caixian Guomei Supermarket (照澜院菜鲜果美超市)	1st floor of Lan Yuan	8:00-19:00	Has a farmers' market selling fresh vegetables, fruits and meat.
FamilyMart (全家便利店)	Opposite Yu Yuan	7:00-23:00	Chain convenience store with standardized products.
7-ELEVEN	Opposite Zhaolanyuan Caixian Guomei Supermarket	00:00-24:00	Chain convenience store with standardized products.

Zijing Student Service Center (C Building)

Known as C Building for its resemblance to the letter C in shape, the Zijing Student Service Center is located beside the Zijing Sports Field, in the heart of the student dormitory area of campus.C Building is home to a wide range of shops and service centers, primarily located on the basement level and the first floor. These include a supermarket, barber shop, post office, bank, ATMs, bookstore, photo studio, optical shop, computer repair shop, souvenir store, printing shop, and the Student Registration Service Center.

The upper floors of C Building provide a variety of spaces for studying and extracurricular activities, including open self-study areas and private study rooms that can be reserved through a WeChat Mini Program. In addition, C Building offers activity rooms and meeting rooms of various sizes, which can be used for student organization meetings, event preparation, dance practice, group discussions, and other purposes. Some venues require advance reservations. Detailed information and booking services are available through the "Student Tsinghua" WeChat Mini Program (student.tsinghua.edu.cn).

Other On-Campus Service Shops

Pharmacies/Drugstores

Tong Ren Tang pharmacy (同仁堂药店) is located opposite to the Zhaolanyuan Caixian Guomei Supermarket (照澜院菜鲜果美超市). The pharmacy supplies both Traditional Chinese and Western medicine.

Photography studios

There are 3 photo studios on campus, offering photo printing and other photography related services.

- Huangshan Photo Shop (east of the Zhaolanyuan China Post)
- 1st floor of C building (near North gate)
- Under Dufeng Shuyuan (in Qingxi Cultural Corridor, east of Guanchou Yuan)

Optical/Eyeglass stores

Three total: Located Underground of C Building, in Zhaolanyuan, and in Qingxi Cultural Corridor (east of Guanchou Yuan).

Electronics repair shops

Two total: Located Underground of C Building and on the ground floor of Building 7 in the South District of Student Apartments (east of Qingfen Yuan).

Stationery shops

There are many stationery shops on campus, offering basic stationery, electronics and sports equipment. You can find them in the Tmall supermarket of C Building, in the shop area to the east of Guanchou Yuan canteen, and on F1 floor of Ziguang House (opposite Second School Gate).

Print shops

Printing on campus is very convenient. Printers can be found in libraries, in some teaching buildings and in department office buildings. There are also many print shops dotted around the campus: Buildings 1, 4, 6, 8, 10, 12 of Zijing Students Apartment, C Building, the basement of Guanchou Yuan canteen, the south section of Building 7 and the south section of Building 25.

Off-Campus Supermarkets

There are two supermarkets located near the campus:

Hema Xiansheng (Shuangqing Road Branch)

Address: No. 88 Shuangqing Road
Opening hours: 9:00-22:00

Fudi+Jingxuan Supermarket (Wudaokou Branch)

Address: B1, Wudaokou Shopping Center
Opening hours: 10:00-22:00

Online Shopping

Online shopping is very convenient and efficient in China. Payment can be made using Alipay , WeChat Pay or a Chinese bank card (when applying for a bank card, authorize the ability to support online purchases). Some sellers will also accept payment upon delivery. When making purchases online using Alipay, WeChat Pay or a bank card, protect your personal information and privacy.

Products purchased online will be sent to the package collection point nearest to your receiving address. When they are ready to be picked up, you will receive messages by text or updates on the app, which you can use to collect your parcels from the specified package collection point.

Postal and Delivery Services

Post Office (China Post)

Location: 1st floor of C Building China Post branch
Opening hours: Monday to Sunday, 9:00-16:30
* Note that this branch cannot send overseas parcels.

Location: Zhaolanyuan (照澜院) Post Office (China Post)
Opening hours: Monday to Sunday, 9:00-17:30
* When sending parcels overseas, a passport must first be presented at the service counter.

*Letters sent to on-campus addresses should be written in the following format:

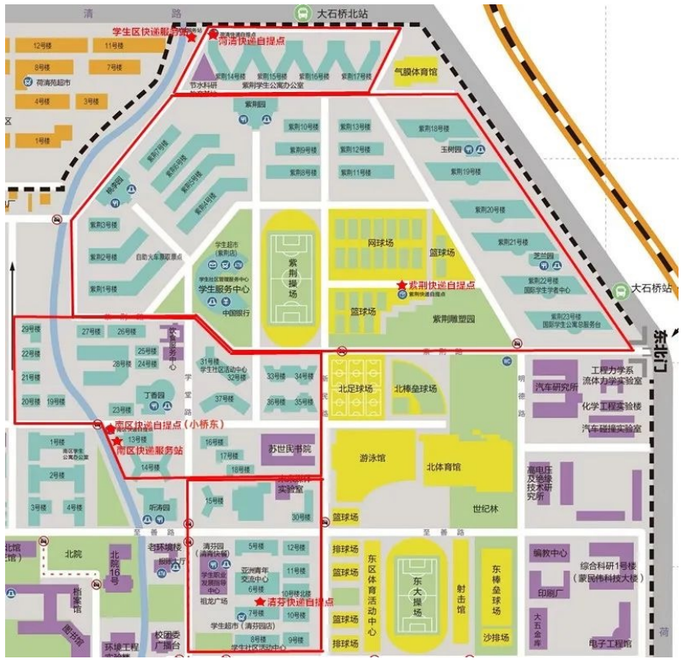
To: XXX (Recipient's name)
Room xx, Zi Jing Building ##
Tsinghua University, Haidian District, Beijing
P.R. China 100084

General Delivery Service

For those who live in the Zijing area, there is a general delivery service point located in the northern part of the campus behind Zijing Apartment Building 14.

Express Package Locker

Deliveries made to an on-campus dormitory address will be placed, if not in the general delivery service center, in various parcel lockers on campus, located next to the basketball field near Zijing Building 23, next to South Dormitory Building 23, next to Qingfen Canteen, and behind Zijing Apartment Building 14. Refer to the link https://mp.weixin.qq.com/s/4IiifadGf9RnRNd3xUo4Iw for more details.



Transportation

Campus Shuttle Bus

The campus has an electric shuttle bus service. The purple-colored buses stop at marked stops as the following figure shows. The available operating routes are as follows: Outer Route, Inner Route, Student Route, Elderly Route.

Outer Route

Operating Hours:
Monday to Friday, 7:20- 18:00
Weekends and holidays, 8:30-17:40
The actual operating times during summer and winter vacations are subject to notice.

Operating Mode:
Leaves from the West Gate. Runs both clockwise and anticlockwise along the route. Buses depart approximately every 20 minutes in the same direction (every 10 minutes in alternating directions).
Anticlockwise: On weekdays, the 7:20 7:30, and 7:40 shuttles go in the direction of the Indoor Swimming Pool. Later, they head towards the same way but at 10, 30 and 50 of every hour.
Clockwise: On weekdays, the 7:50 shuttle go towards the East Gate. Later, they head towards the same way at 0, 20 and 40 of every hour.

Route Stops:
Century Forest - Indoor Swimming Pool - Schwarzman College - Southeast of Zijing Sports Field - Yushu Yuan - Zijing Yuan - North Gate - Low Carbon Energy Building - Li Wenzheng Library - West Sports Field - Science Building - Northwest Gate - University Hospital - West Gate - Outdoor Swimming Pool - Logistics Office - Zhong Lou Building 5 - No. 7 Flat - Elderly Activity Center - Zhaolanyuan - South Gate of East Building - Lee Shau Kee Science and Technology Building - Main Gate - Academy of Arts and Design - Art Museum -East Gate

Inner Route

Operating Hours:
Monday to Friday, 7:40-11:10, 12:40-17:25
Not in operation on weekends, holidays, or summer and winter vacations.

Operating Mode:
Buses depart approximately every 30 minutes in the same direction (every 15 minutes in alternating directions). On weekdays the shuttles start towards East Gate at 10 and 40 of every hour, and towards Northeast Gate at 25 and 55 of each hour.

Route Stops (anticlockwise):
Century Forest - Notheast Gate - Northeast of Zijing Sports Field - Southeast of Zijing Sports Field - Schwarzman College - Tingtao Yuan - Li Wenzheng Library - West Sports Field - Science Building - Northwest Gate - Campus Hospital -West Gate - Outdoor Swimming Pool - Logistics Office - Second School Gate - New Tsinghua Xuetang - West Main Building - Art Museum - East Gate

Route Stops (clockwise):
The reversion of the anticlockwise route.

Student Route

Monday to Friday: 7:40, 9:20, 13:00, and 14:50.
Not in operation on weekends, public holidays, or summer and winter vacations.

Operating Mode:
The words "student route" (学生专线) are marked on the bus, for student use only. Each route begins at Taoli Yuan and is fixed with stops at designated stations.

Elderly Route

Operating Times:
Monday to Friday, starting from 7:20
Not in operation on weekends and holidays. Operating time on summer and winter vacations is subject to the notice then.

Operating Mode:
A board with "Jinglao Zhuanxian" (敬老专线) is put up on the bus. These buses travel along South line, North line or East line. It has no halfway stops.

South Line:
Originated from the gate of Southeast Neighborhood at 7:30 on weekdays, the bus gets ready between Building 1 and Building 2 in Lanqiying Neighborhood (蓝旗营小区). It then starts from Lanqiying at 7:40, and enters the university through Southwest gate, pass Building 5 of Southwest Neighborhood (西南小区 5 号楼) and its Community Committee, and finally arrives at Campus Hospital.

North Line:
Depart from the South Gate of Xueqingyuan Neighborhood (学清苑小区南门) at 7:20 on weekdays and head to Campus Hospital.

East Line:
Depart from the South Gate of Shuangqingyuan Neighborhood (双清苑小区南门) at 7:20 on weekdays and head to Campus Hospital.

Return Line:
Depart from the South of Campus Hospital at 9:30 on weekdays and return to the neighborhoods mentioned above.

Line 1: from Campus Hospital to South Gate of Xueqingyuan, South Gate of Shuangqingyuan. Get on at East of Jinchun Yuan (近春园东部 , on Jinchun Road). The buses waiting face north.

Line 2: from Campus Hospital to North Gate of Lanqiying Neighborhood. Get on at the South of Campus Hospital or the North of Jinchunyuan Hotel (近春园宾馆). The buses waiting face south.

Note: More information, such as the real-time position of buses, can be found in the WeChat mini program Tsinghua Bus.

WeChat mini program
Tsinghua Bus

Bicycles

- Most Tsinghua students and scholars get around campus using bicycles.
- A new bicycle costs around 200-500 RMB, depending on your needs and preferences. People may opt to purchase second-hand bicycles from bicycle repair shops on campus, which usually cost no more than 200 RMB. Free (second-hand) bicycles may be taken from the charity bike pick-up area near Zijing Building 8 on registration day.
- There are many small bicycle repair shops across campus, offering both free services like tire pumping and seat adjustment, and paid services. Below are the locations of some bicycle repair shops.

South District of Student Apartments

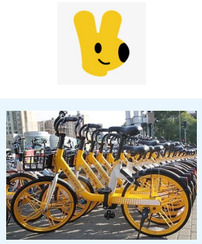
- Student Apartment Building 19
- East of Student Apartment Building 15 (North of Qingfen Yuan)
- Tiema Yizhan, southeast of Student Apartment Building 34
- Student Apartment Building 18

Zijing Area of Student Apartments

- Behind Unit 3 of Zijing Building 3
- Behind Unit 6 of Zijing Building 5
- Behind Unit 3 of Zijing Building 9
- Behind Unit 2 of Zijing Building 10

Shared Bikes (E-Bikes)

Shared bikes are popular and economical in Beijing and always at hand on campus. 3 types of shared bikes are introduced below.

Meituan Bikes (美团单车)	Hello Bikes (哈啰单车)	Qingju Bikes (青桔单车)
		
The purple ones are only available inside the campus. They are currently provided by Didi.		
Download: Search for "Meituan" in your app store and install it.	Download: Search for "Haluo Danche" in your app store and install it. (You can also use Alipay to scan the QR code on bikes to use them.)	Download: Search for "Didi Chuxing" in your app store and install it.
Registration: Register with your Chinese mainland mobile phone number or Alipay account.	Registration: Register with your Chinese mainland mobile phone number or WeChat account.	
How to use：Scan the QR code on the bike to unlock it. When finished, lock the bike with your phone manually to stop billing. Billing is based on the time used. It usually charges 1.5-2 RMB as the starting price, and more for longer. You can pay with WeChat or Alipay. Bikecards (monthly or annually) are provided for economical travelling needs. Note: Students and Scholars may get FREE Bikecards issued by Meituan by paying attention to the notices of WeChat public accounts "Xingzai Qinghua" or "Qinghua University Student Union".		

Buying Train Tickets

12306	Ctrip (携程旅行)
Download: Search for "12306" in your app store and install it.	Download: Search for "Ctrip" in your app store and install it.
Registration: Register with your Chinese mainland mobile phone number.	Registration: Register with your Chinese mainland mobile phone number or WeChat account.
Booking: Enter the departure and arrival cities, choose your preferred journey, add the passenger information and pay for the ticket.	Booking: Go to the "Train Ticket" window, enter the departure and arrival cities, choose your preferred journey, add the passenger information and pay for the ticket.

Beijing English Map

To facilitate studying, living, and traveling in Beijing, the city has launched the Beijing English Map (2025 Edition). Designed for international residents and visitors, the map provides a wide range of practical information covering historical and cultural attractions, foreign currency exchange, departure tax refunds, document processing services, SIM card registration, transportation card services, self-driving services, tourist attractions, commercial and dining facilities, and more, helping users conveniently access essential services for daily life in Beijing.

The map also includes detailed supplementary information, such as opening hours of tourist attractions, hotel star ratings, tax refund procedures, and contact information for driver's license replacement and car rental services. In addition, it features Beijing's UNESCO World Heritage Sites, historical and cultural landmarks, traditional hutongs, and time-honored brands, allowing users to gain a deeper understanding of the city's history and culture.

How to access: The Beijing English Map can be accessed online through the following website: https://beijing.tianditu.gov.cn/EMap/1/1/EMap.html.

Sports

Tsinghua has a long sporting tradition and encourages students and scholars to participate in sporting activities regularly. A broadcast calling everyone to exercise at five o'clock every day is one example. The campus is fully equipped with many different sports facilities, including more than 10 sports grounds and 6 lit courts at night.

Contact information, venue reservations, and important announcements for on-campus sports facilities, including the Chenming Swimming Pool, West Lake Swimming Pool, Comprehensive Gymnasium, West Gymnasium, North Gymnasium, and the Zijing Inflatable Sports Dome, can be found through the "Tsinghua University Department of Physical Education Venue Center" WeChat official account. Venue bookings can also be made online at https://www.sports.tsinghua.edu.cn/venue/#/home.

Chenming Swimming Pool (Indoors)

The Tsinghua University swimming pool was the training spot for the 2008 Olympics and Paralympics. It was also the venue for the 21st International University Sports Federation Competition. The complex is equipped with a swimming pool, one diving area and one dry land diving training area. The 50-meter-long swimming pool is divided into shallow and deep-water areas. The depth is between 1.2 and 1.4 meters in the shallow end while between 2.2 and 2.4 meters in the deep end.

Location:
South side of Zijing Apartment Buildings area (West of the North Gynasium)

Opening hours:
Monday to Friday: 12:00-13:00, 17:15-18:30 (only for students), 20:00-21:00, 21:30-22:30.

Weekends: 12:00-13:30, 14:00-15:30, 17:00-18:30, 20:00-21:00, 21:30-22:30.

Contact number: 62792475

How to buy tickets:
Log into the "Sports Field Reservation System" (https://www.sports.tsinghua.edu.cn/venue/#/home) to book and buy a ticket.
Ticket price for students: 7 RMB
Ticket price for faculty: 12 RMB

Note: Swimming card (150 RMB for swimming 30 times during 3 months) can be bought as a package deal.

Tips: You have to go to the swimming pool to obtain a deep water certificate to be permitted to swim in the deep water region later. The gym on the 2nd floor of the building needs separate membership card for use.

West Lake Swimming Pool (Outdoors)

The West Lake Swimming Pool usually opens during the spring and summer season. It has separate shallow and deep-water regions. The depth is 1.8 meters in the deep area.

Opening hours:
8:00-9:00, 10:00-11:30, 13:00-14:30, 17:00-18:30, 19:00-20:00

Contact Number: 62782586

How to buy tickets:
Buy tickets offline at the entrance of the swimming pool, or log into the "Sports Field Reservation System" (https://www.sports.tsinghua.edu.cn/venue/#/home) to book and buy a ticket.

Comprehensive Gymnasium

The Comprehensive Gymnasium provides venues for sports competitions, training, teaching, meetings and performances. The field for sports competitions is 55 meters by 35 meters in size.

Location:
South side of the East Sports, behind the Main Building

Opening hours:
Badminton courts: 8:00-22:00 (view details in the booking system)
Gymnastics rooms: 9:30-21:50 (view details in the booking system)

Booking:
Log into the "Sports Field Reservation System" (https://www.sports.tsinghua.edu.cn/venue/#/home) to book.

Ticket price:
Badminton: 40 RMB for 2 hours in one court
Gymnastics rooms: 10 RMB for a single experience, 600 RMB for half-year membership, 900 RMB for annual membership

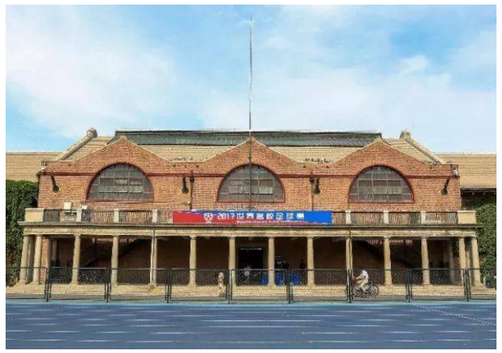
West Gymnasium

The West Gymnasium, one of the Four Buildings of Tsinghua, was the first gym on campus. It is divided into the former hall and the latter hall. The former hall was completed in March 1919, covering 2,170 square meters. In 1932, the rear hall was finished, covering 2,708 square meters. It has badminton courts, billiards and a basketball court.

Location:
West of the West Sports Field

Opening hours:
8:00-22:00 (view details in the booking system)

Booking:
Log into the "Sports Field Reservation System" (https://www.sports.tsinghua.edu.cn/venue/#/home) to book.



Ticket prices:
Billiards: 15 RMB per hour in one court
Badminton: 20 RMB per hour in one court

North Gymnasium

The North Gymnasium consists of tennis courts, table tennis rooms, basketball and volleyball courts, fitness rooms, physical rehabilitation centers, a simulated skiing hall, an ice sports center, a fencing room, squash rooms, and aerobics and artistic gymnastics. With a total indoor area of 38,280 square meters, it is the largest indoor activity venue at Tsinghua.

Location:
Southeast of the Zijing Sports Field, east of the Chenming Swimming Pool

Opening hours:
8:00-22:00 (view details in the booking system)

Booking:
Log into the "Sports Field Reservation System" (https://www.sports.tsinghua.edu.cn/venue/#/home) to book.

Ticket prices:
Table Tennis: 15 RMB/hour (8:00-9:00), 30 RMB/hour (9:00-19:00), 22.50 RMB/hour (19:00-22:00)
Squash: 60 RMB/hour (8:00-22:00)
Tennis: 180 RMB/hour (8:00-22:00)
Basketball: 350 RMB for 2 hours (12:00-14:00), 262.50 RMB for 1.5 hours (19:00-22:00)
Skating fields: free (8:00-9:00), 30 RMB/hour (9:00-22:00)

Zijing Inflatable Sports Dome

The Inflatable Sports Dome was built in March 2010, the first of its kind built in Chinese universities. The dome combines smart technologies with environmentally friendly designs. It consists of 12 badminton courts, 9 table tennis tables and a high-quality plastic-coated court and specialty lighting.

Location: East side of the Zijing Apartment Area

Opening hours: 15:00-22:00

Booking:
Log into the "Sports Field Reservation System" (https://www.sports.tsinghua.edu.cn/venue/#/home) to book one room.

Ticket prices:
Badminton: 20 RMB per hour in one court
Table Tennis: 10 RMB per hour on one table

Recreation

Arts Performances and Films

With the completion of the New Tsinghua Xuetang and the installation of sound system in the Auditorium, students and scholars can enjoy a wide variety of discounted performances and films on campus.

To stay updated on upcoming programs, check the exhibition boards in front of the New Tsinghua Xuetang and along the main roads in the university, or visit website http://www.hall.tsinghua.edu.cn/.

On-campus performances and films are usually shown in the Auditorium and the New Tsinghua Xuetang. Tickets can be purchased at the ticket office of the New Tsinghua Xuetang.

Location of the ticket office: South-east side of the New Tsinghua Xuetang, the west side of the Main Building.

Ticket office opening hours: 12:30-19:30 (closed on Tuesdays)

Contact number: 62781984

Tsinghua University Art Museum

The Tsinghua University Art Museum was officially opened in September 2016, and holds more than 25,000 pieces, most of which have come from the collection of the Academy of Arts & Design collection post-1956, as well as donations from alumni and individuals. The collection includes six main categories: art, painting and calligraphy, embroidery, porcelain, furniture, and bronze ware and comprehensive artwork. Entry is free for Tsinghua University Campus Card holders.

Location: Southeast of the university

Opening hours:
Tuesday to Sunday, 9:00-17:00 (last entry at 16:30)
Closed on Mondays (Schedules on official holidays will be announced in notices.)

Contact number: 62781012

Website: http://www.artmuseum.tsinghua.edu.cn

Tsinghua University History Museum

The Tsinghua University History Museum displays many precious historical materials, such as student registration record cards, transcripts, exam answer sheets, experiment reports, and teaching materials from famous alumni including Cao Yu, Chen Ning Yang, Tsung-Dao Lee, Qian Xuesen, Qian Weichang, and Qian Sanqiang. It is next to the New Tsinghua Xuetang.

Opening hours:
Tuesdays, Thursdays and Saturdays: 8:30-16:30

Contact number: 62782289

Website: http://xsg.tsinghua.edu.cn

Important Dates and Holidays

- New Year's Day (January 1st)
- Spring Festival (the first day of the first month of the Chinese calendar)
- Tomb-Sweeping Festival (around April 5th)
- Labor Day (May 1st)
- Dragon Boat Festival (the fifth day of the fifth month of the Chinese calendar)
- Mid-Autumn Festival (the fifteenth day of the eighth month of the Chinese calendar)
- National day of the People's Republic of China (October 1st)
- Tsinghua University Anniversary Celebration (the last Sunday in April)
- Student Associations Fair (every March and October)
- Campus Marathon (every April)
- Campus Singing Competitions (every April and December)
- Graduation Music Festival (every June)
- Graduation Running Race (every June)
- Dongcao Music Run (every March to May)
- International Culture Festival (every Spring semester)
- Entrepreneurship Competition (every December)
- International Students & Scholars' Gala Night (every December)

AI Assistant "Qingxiaoda"

"Tsinghua Qingxiaoda" is an AI-powered student companion developed by Tsinghua University to provide personalized learning and development support for all students. It is accessible via a WeChat Mini Program or through the website https://www.xiaoda.tsinghua.edu.cn/ and offers 24/7 online assistance. The platform has been upgraded into a full-feature intelligent agent system, integrating over 280 specialized agents capable of deep reasoning and information processing. It covers a wide range of scenarios, including campus life inquiries, course and major selection advice, academic planning, research support, career development, and general student wellbeing. Built on Tsinghua's in-house technology, it ensures data security while providing continuous, personalized support throughout students' academic journey.

04 HEALTH AND SAFETY

Hospitals

On-Campus Hospital

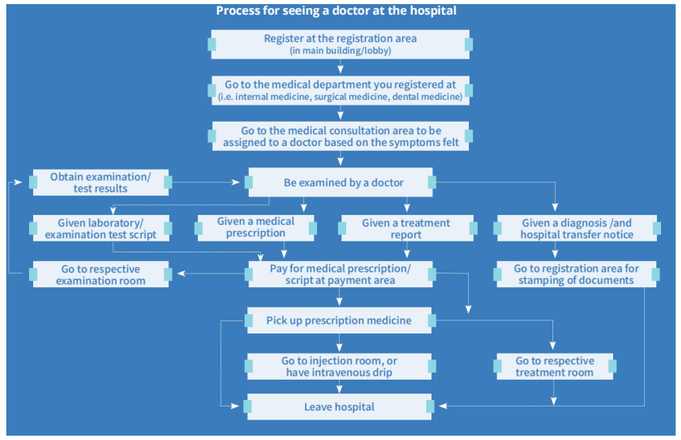
The Campus hospital is located in the western part of the campus. The hours of operation for various departments are as follows.
Outpatient service time:
Monday to Friday; 8:00-12:00, 13:30-17:00
Registration for outpatient services:
Monday to Friday; 7:45-11:50, 13:20-16:50
Emergency services:
24 hours, no need to book in advance
International students and scholars should register for service off-line.

* Note: The Tsinghua University campus hospital can treat and diagnose common illnesses and health issues. However, for more complicated and serious medical conditions, it's better to visit a general hospital off-campus. International students and scholars are required to bring their passports for identification and registration purposes, when going to doctors off-campus.

Off-Campus Clinic

United Family Wudaokou Clinic
(和睦家五道口综合门诊部)

Address: 1st Floor, Building D, Tsinghua Tongfang Hi-tech Plaza, Haidian District, Beijing (北京市海淀区王庄路 1 号清华同方科技广场 D 座 1 层)
Consultation Hours: Monday to Sunday, 9:00-18:00
Contact number: 82366918
24 Hour Customer Service Hotline: 4008919191
24 Hour Emergency Service Phone: 59277120



General Hospitals

Below are the details of several general hospitals located in Beijing.

Peking University Third Hospital (北京大学第三医院)

Address: 49 North Garden Road, Haidian District, Beijing (北京市海淀区花园北路 49 号)
Contact number: 82266699
Website: http://www.puh3.net.cn/englishweb/index.shtml

China-Japan Friendship Hospital (中日友好医院)

Address: 2 Yinghuayuan East Street, Chaoyang District, Beijing (北京市朝阳区樱花园东路 2 号)
Contact number: 84205288
Appointment contact number: 114
Website: http://english.zryhyy.com.cn/

Beijing United Family Hospital (北京和睦家医院)

Address: 2 Jiangtai Road, Chaoyang District, Beijing (北京朝阳区将台路 2 号)
Contact number: 59277000
24 Hour Service Line: 4008919191
24 Hour Emergency Line: 59277120
Website: http://beijing.ufh.com.cn/

Safety Reminders

Please keep in mind the telephone numbers of acquaintances in Tsinghua, as well as some important emergency telephone numbers of schools and departments in the University, which can be found at the end of this booklet.

General Safety Tips:

- Take care of personal belongings, especially passports, phones, laptops, and wallets. Avoid carrying too much cash with you.
- Be aware of telecommunications fraud. Do not transfer money or write checks to unknown accounts or individuals.
- Pay attention to information safety. Do not leak information to unknown people through phone calls, texts, WeChat, or the Internet. If necessary, the police can be contacted by calling 110.

Online Shopping Safety:

- Compare different online shopping platforms before buying an item, such as the platform's trade volume and customer reviews.
- Businesses with an offline store or a seven-day return policy can better guarantee customer rights and are thus more reliable.
- Use third-party payment platforms to minimize the risk of transaction issues. Keep records of communication, delivery numbers, and evidence of payments.
- After receiving the purchased item, open and inspect the package immediately. If the product does not match the advertisement or has quality issues, the recipient has the right to reject the delivery. Do not click "confirm delivery" (确认收货) if the item has not yet arrived .

05 USEFUL INFORMATION AND CONTACTS

Emergency Contacts

Campus Security: 62782001
Campus Hospital (Emergency): 62782185
Police Department: 110
Fire Department: 119
Traffic Police: 122
Ambulance: 120/999
Zhongguancun Police Station (中关村派出所): 62554600
Dongsheng Police Station (东升派出所): 62329664

On-Campus Important Contacts

Logistics Service Platform / Directory Assistance: 62793001
Emergency Command Center for Public Safety in Students' Community: 62799123
International Students' General Service Desk: 62793006
Registration Center: IC Card 62794720 (students)
Registration Center: Registration 62788122
Registration Center: Choosing Classes 62794721, 62791145
Registration Center: Transcripts and Certificates 62773044
Information Technology Center: Campus Card 62771940, 6277192 (faculty and other staff)
Information Technology Center: Campus Network and Information System 62784859
Undergraduate Admissions Office: 62783100
Graduate Admissions Office: 62781380
Office of Academic Affairs (Undergraduates): Division of Student Study Status Administration 62794180 Office of Non-degree Programs (Visiting/Exchange Student Programs): 62773508
Office of Non-degree Programs (Chinese Language Program): 62771368
Graduate Scholarship and Grants Management Office: 62789660

Off-Campus Important Contacts

北京市公安局出入境管理总队：12367
Beijing Customs: 12360

APPENDIX

Frequently Visited Web Links

Tsinghua University:
http://www.tsinghua.edu.cn

Beijing Municipal Government (for general info, visa, travel info):
http://www.ebeijing.gov.cn

The State Council of the People's Republic of China:
(for news and policies as well as information for foreigners working and living in China):
http://english.www.gov.cn

The Beijinger: (for English language listings and entertainment website covering Beijing news):
https://www.thebeijinger.com

Beijing Municipal Public Security Bureau (Visa Application for Foreigners):
https://zwfw.gaj.beijing.gov.cn/rp/

Tsinghua Official WeChat Accounts

Official Account Type	QR Code of Official Account	Brief Introduction
International Students' Communication	清华大学国际学生学者中心	Managed by the International Students and Scholars Center, this Chinese and English platform publishes information regarding handling business, campus life and activities that concern international students and scholars.
	TSINGHUA	Managed by Global Communication Office (GCO), this English platform provides the latest news and the updates on all the other important information.
	清华大学国际教育	Run by Center for Global Competence Development at Tsinghua University, the Chinese platform publishes international programs in Tsinghua, follows the trends of international education, and explores the training methodology and ideology of international education.
Students' Study and Career Development	学在清华	Study at Tsinghua is a platform for undergraduate and graduate students at Tsinghua University to get information related to teaching. This public account mainly shares info on class schedules, course registration notices, academic events, training policies, and other stuff related to learning and academic development.
	清华就业	Tsinghua Employment is the official WeChat account run by the Career Development Guidance Center of Tsinghua University. This account mainly shares job policies, recruitment information, career guidance, and notifications about employment-related lectures and events, helping students with career planning and job preparation.
	清华大学小研在身边	Managed by Graduates Union of Tsinghua University, this Chinese platform provides abundant information concerning campus life, student benefits and welfare.
	乐学	Happy Learning is the official WeChat account run by Tsinghua University's Learning Development Center. This account mainly shares information on learning support activities, academic tutoring resources, and pre-exam lectures, helping students improve their learning skills and academic performance.
Campus Life and Students' Service	艾生权	Aishengquan is a platform for the dissemination of logistics-related information at Tsinghua University. This official account primarily publishes information on campus life services, including weather alerts, facility maintenance, construction notices, venue availability, and other important announcements pertaining to campus life.
	食在清华	"Dining at Tsinghua" is the exclusive official service account of the Tsinghua University Food Service Center. It provides the most comprehensive information about Tsinghua's canteens and restaurants, the most authoritative announcements, and the latest dishes available.

Official Account Type	QR Code of Official Account	Brief Introduction
Campus Life and Students' Service	清华大学体育部场馆中心	"Tsinghua University Sports Venues Center" publishes various information about Tsinghua University's sports venues.
	清华学生资助	Tsinghua Student Financial Aid is the official public account operated by the Student Financial Aid Management Center of Tsinghua University. This public account primarily publishes information on scholarships, hardship grants, work-study positions, and other student financial aid-related policies and notices.
	Tsinghua Xiaowuyeyuan 清华小五爷园	Run by CCYL Tsinghua University Committee, this Chinese platform shares information and stories of students' interest.
	清华小清心	Qinghua Xiaoqingxin is the official WeChat account operated by Tsinghua University's Center for Mental Health Education and Counseling. This account primarily publishes mental health knowledge, information about counseling services, psychology-themed activities, and announcements of related lectures, aiming to help students pay attention to and maintain their mental well-being.
Information on Cultural Activities and Lectures	清华大学新清华学堂	Run by the New Tsinghua Xuetang, this Chinese platform publishes information for upcoming performances and films to be shown on campus, and gives access to book tickets online.
	人文清华讲坛	The official publicity platform for the lectures and online courses of Arts, Humanities and Sciences, it announces information for upcoming lectures. These lectures are large-scale open courses, inviting famous scholars to share their insights on classical theories, their innovative ideas and new discoveries.
	清华大学苏世民书院	Managed by Tsinghua Schwarzman College, this Chinese and English platform shares the latest news, activities and recruiting information of Schwarzman College.

Opening Hours and Payment Methods of On-Campus Canteens

Canteens for students

Canteens	Floors	Opening Hours (including B for breakfast, L for lunch, D for dinner and Late dinner)	Payment Mehthods	
			Campus ID card, phones with the Zijing (Campus) code or NFC linked to the Campus ID card	RMB in cash, WeChat, Alipay
Zijing Yuan (紫荆园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	×
	2nd - 3rd floor	L: 11:00-13:00 D: 17:00-19:00	√	×
Taoli Yuan (桃李园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00 Late dinner: 19:00-23:00	√	×
	2nd floor	L: 11:00-13:00 D: 17:00-19:00	√	×
	3rd floor	L: 11:00-14:00 D: 17:00-21:00	√	√
Qingfen Yuan (清芬园)	1st floor	B: 6::30-9::00 L: 11::00-13:00 D: 17:00-19:00	√	×
	2nd floor	L: 11:00-13:00 D: 17:00-19:00	√	×
Tingtao Yuan (听涛园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	×
Rong Yuan (融园, in PBC School of Finance)	1st floor	B: 7:00-9:00 L: 11:00-13:00 D: 17:00-19:00	√	√
Wenxin Yuan (闻馨园)	Southwest on Guanchou Yuan (观畴园西南侧)	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	√
Dingxiang Yuan (丁香园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	×
Shuangqing Yuan (双清园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	×
	2nd floor	L: 11:00-13:00 D: 17:00-19:00	√	×

Canteens for faculty

Canteens	Floors	Opening Hours (including B for breakfast, L for lunch, D for dinner and Late dinner)	Payment Mehthods	
			Campus ID card, phones with the Zijing (Campus) code or NFC linked to the Campus ID card	RMB in cash, WeChat, Alipay
Guanchou Yuan (观畴园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	√
	2nd floor	L: 11:00-13:00 D: 17:00-19:00	√	×
	3rd floor	L: 11:00-14:00 D: 17:00-20:30	√	√
Qingfen Yuan (清芬园)	3rd floor (canteens for faculty only)	L: 11:00-13:00 D: 17:00-19:00	Campus ID cards of faculty ONLY!	
Zhilan Yuan (芝兰园)	1st floor	L: 11:00-13:00 D: 17:00-20:00	√	√
Lan Yuan (澜园)	2nd floor	L: 11:00-13:00 D: 17:00-19:00	√	×
	3rd floor	B: 6:30-8:30 L: 11:00-13:00 D: 17:00-19:00	√	×
Yu Yuan (寓园)	1st floor	B: 6:30-8:30 L: 11:00-13:00 D: 17:00-19:00	√	×
He Yuan (荷园)	1st floor	B: 6:30-8:30 L: 11:00-13:00 D: 17:00-19:00	√	×
	2nd floor	L: 11:00-13:00 D: 17:00-19:00	√	×
Jia Yuan (家园)	1st floor	B: 6:30-8:30 L: 11:00-13:00 D: 17:00-19:00	√	×
Bei Yuan (北园)	1st floor	B: 6:30-8:30 L: 11:00-13:00 D: 17:00-19:00	√	×
Nan Yuan (南园)	1st floor	B: 6:30-8:30 L: 11:00-13:00 D: 17:00-19:00	√	×

Special Canteens (including Canteens Providing Halal Options)

Eateries	Locations	Opening Hours (including B for breakfast, L for lunch, D for dinner and Late dinner)	Payment Mehthods	
			Campus ID card, phones with the Zijing (Campus) code or NFC linked to the Campus ID card	RMB in cash, WeChat, Alipay
Qingqing Fast Food (清青快餐)	Basement of Qingfen Yuan (清芬园地下一层)	10:30-22:30	√	√
Qingqing Xiuxian Canteen (清青休闲)	Basement of Taoli Yuan (桃李园地下一层)	L: 11:00-14:00 D: 17:00-21:00	√	√
Qingqing Yong he (清青永和)	Northern part of Guanchou Yuan (观畴园一层北侧)	B: 6:30-9:00 L: 11:00-13:30 D: 17:00-19:30	√	√
Qingqing Hotpot (清青小火锅)	Southern part of 2nd floor of Zhilan Yuan (芝兰园二层南侧)	L: 10:30-14:30 D: 17:30-20:30	√	√
Qingqing Pizza (清青披萨)	Basement of Zijing Yuan (紫荆园地下一层)	L: 11:00-14:00 D: 17:00-21:00	√	√
Qingqing Cafe (清青咖啡)	Southern part of Guanchou Yuan (观畴园一层南侧)	10:30-21:00	√	√
Qingqing Beef Noodles (清青牛拉)	2nd floor of Tingtao Yuan (听涛园二层)	10:30-22:00	√	√
Shuimu Bakery (水木麦原)	Eastern part of Yuyuan (寓园东侧)	L: 9:30-13:00 D: 15:30-19:00	√	√
Yushu Yuan (玉树园)	1st floor	L: 11:00-13:30 D: 17:00-20:00	√	√
	2nd floor	L: 11:00-14:30 D: 17:00-19:30 Late dinner: 19:30-22:30	√	√
Shuangqing Yuan (双清园)	1st floor	B: 6:30-9:00 L: 11:00-13:00 D: 17:00-19:00	√	√

Other Eateries

Eateries	Locations	Opening Hours
McDonald's	Zhaolanyuan Market Street (照澜院商业街)	6:30-23:00
Mr. Lee Beef Noodles (李先生牛肉面)		7:00-21:00
Wonderbowl		7:00-21:30
Pizzahut		7:30-23:00
KFC	Qingxi Leisure Corridor (清西休闲长廊)	11:00-19:30

Locations and Opening Hours of On-Campus Coffee and Bubble Tea Shops

Coffee Shops/Bubble Tea Shops	Locations	Open Hours
Dufeng Shuyuan (独峰书院)	Qingxi Cultural Corridor (1-minute walk east from Guanchou Yuan)	9:30-24:00
Zijing Cafe (紫荆书咖)	Basement 1 of Cuanchou Yuan	9:00-2:00 of next day
Qingqing Cafe (清青咖啡厅)	South side of 1st floor of Guanchou Yuan	10:30-21:00
LAVAZZA (拉瓦萨咖啡)	G floor of Humanities and Social Sciences Library	7:30-19:00
Yejia Xuan (邺架轩)	"Sunken Plaza" of Li Wenzheng Library	00:00-24:00
Shinian Coffee (拾年咖啡)	Southwest of the intersection of Xuetang Road and Qinghua Road	8:00-24:00
Mong's Cafe (蒙楼咖啡)	"Sunken Plaza" of B1 floor in New Tsinghua Academy	9:00-20:00
Tiantou Coffee (天投咖啡)	Northwest Corner inside Lee Shau Kee Science and Technology Building	Weekdays: 7:30-20:30 Holidays: 9:30-20:30
Mailong Coffee (麦隆咖啡)	Inside Environmental Energy Saving Building	Weekdays: 7:30-19:00 Holidays: 8:30-17:30
Boxingdi Coffee (泊星地咖啡)	Wenlun Building, School of Economics and Management	Weekdays: 7:00-19:00 Holidays: 9:00-18:00
Luckin Coffee (瑞幸咖啡)	1st floor of Qingfen Yuan	7:00-20:00
Youli Ka (有理咖)	2nd floor of Zhilan Yuan	9:00-21:00
1911 Coffee (1911 咖啡)	1st floor of Art Museum	8:30-21:00
Starbucks Coffee (星巴克咖啡)	Li Wenzheng Library	7:00-22:00
Shuimu Linghang Coffee (水木领航)	Southeast corner of Qingfen Yuan	Weekdays: 7:30-20:30 Weekends: 8:00-20:30
Tsinghua Cultural and Creative Park Cafe (清华园文化创意园咖啡厅)	Intersection of Qinhua Road and Xuetang Road	7:00-24:00
Chagee (霸王茶姬)	Zhaolanyuan Market Street, beside McDonald's	7:00-22:00
Cotti Coffee (库迪咖啡 , in Guanchou Yuan)	Basement 1 of Guanchou Yuan	9:30-20:00
Cotti Coffee (库迪咖啡 , near Qingfen)	Ground floor of Building 7 in Students' Apartment South District(East of Qingfen Yuan)	8:00-21:30
Cotti Coffee (库迪咖啡 , in C building)	B1 floor of C Building	9:00-21:00、8:00-21:30
Mixue Bingcheng (蜜雪冰城 , In Guanchou Yuan)	Basement 1 of Guanchou Yuan	8:00-21:30
Mixue Bingcheng (蜜雪冰城 , in C Building)	B1 floor of C Building	9:00-21:00、8:00-21:30

International Students & Scholars Center

Location : Zijing Apartment Building No. 23
(near the Northeast Gate of Tsinghua University)

Contacts for different students:
International undergraduate students: 62773076，iso-undergrad@tsinghua.edu.cn
International graduate students: 62788196，iso-grad@tsinghua.edu.cn
International non-degree students: 62770992，iso-nondegree@tsinghua.edu.cn
International scholars: 62780032，issc@tsinghua.edu.cn

Office hours: 8:00-12:00 and 13:00-17:00 on weekdays (except holidays). The duty time on summer/winter vacation is subject to the notice then.

Last updated in August 2026
Note: the information provided is subject to change.