

# International Students Enrollment FAQ

## 国际学生入学报到 FAQ

Compiled by: International Students & Scholars Center

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### Part 1: Entry and Enrollment 入境入学

**Q1. Can international students enter China as usual for the Fall semester? 国际学生秋季学习能否正常入境入学?**

**Answer:** The Fall semester at Tsinghua University will commence as scheduled. According to the current situation of epidemic prevention and control:

For international students now in the low-risk regions in Chinese Mainland, they are expected to arrive at the university to register and take part in offline learning.

For students who are not currently in the Chinese Mainland who cannot enter the country due to travel restrictions and entry requirements, they can register online for online learning.

答：清华大学秋季学期如期开课。根据目前的疫情防控形势，在中国大陆低风险地区的国际学生可以来校报到参加线下学习。不在中国大陆的同学，由于旅行限制和入境要求还不能入境，可以进行线上报到、线上学习。

**Q2. I am currently outside the Chinese Mainland. Is there any estimated time for when I am able to enter the Mainland? 我目前在中国大陆以外，估计什么时候能允许入境?**

**A:** Because of the uncertainty surrounding the pandemic, there is no estimated time the university can provide. On March 26th, 2020, the Ministry of Foreign Affairs of the People's Republic of China and National Immigration Administration announced: *"In view of the rapid spread of COVID-19 across the world, China has decided to temporarily suspend the entry into China by foreign nationals holding visas or residence permits still valid to the time of this announcement, effective from 0 a.m., 28 march 2020.... foreign nationals coming to China for necessary economic, trade, scientific or technological activities or out of emergency humanitarian needs may apply for visas at Chinese embassies or consulates...The above-mentioned measures will be calibrated in light of the evolving situation and announced accordingly."*

Link: [https://www.fmprc.gov.cn/mfa\\_eng/wjbxw/t1761867.shtml](https://www.fmprc.gov.cn/mfa_eng/wjbxw/t1761867.shtml)

Currently, international students are not permitted to enter the country and need to wait until further announcement by the Chinese government regarding adjustments to its border entry measures.

答：因为疫情的不确定性，目前没有预计允许入境的估计时间。中华人民共和国外交部、

国家移民管理局3月26日宣布，“鉴于新冠肺炎疫情在全球范围快速蔓延，中方决定自2020年3月28日0时起，暂时停止外国人持目前有效来华签证和居留许可入境。”“外国人如来华从事必要的经贸、科技等活动，以及出于紧急人道主义需要，可向中国驻外使领馆申办签证。”“中方将根据疫情形势调整上述措施并另行公告。”目前国际学生还不能入境，需要等到中国调整入境措施并公告后才可以。

链接：<https://www.nia.gov.cn/n897453/c1267259/content.html>

**Q3. I am in a country with low epidemic risk. Am I able to come to China in advance?** 我现在在在疫情风险低的国家，我可以先来中国吗？

**A:** No, you still need to wait for further announcement by the Chinese government regarding adjustments to its border entry measures before you can enter China.

答：不可以，需要等到中国入境措施调整并公告后才可以入境中国。

**Q4 How can I register at the university if I can't enter the country?** 如果不能入境，国际学生如何报到？

**A:** Please log in to the online registration system and register online within the specified time according to the system requirements (the system is currently under development and is expected to go live in early August), please pay attention to information released by the International Students & Scholars Center.

答：请登录线上报到系统，根据系统要求在规定时间内进行在线报到（系统开发中，预计8月上旬上线），请关注国际学生学者中心公众号。

**Q5. 1. If I am already in the Chinese Mainland, can I register at the university normally?** 如果我已在中国大陆，是否可以正常到校报到？

**A:** Whether you can register at university as usual is determined by the domestic epidemic situation and policy requirements. Based on the current domestic epidemic situation, international students who are in the low-risk regions in the Chinese Mainland are expected to come to the university to register normally. Please patiently await further notice from the university regarding when you can come to the university.

答：是否可以到校报到由国内疫情和政策要求决定。目前在中国大陆低风险地区的国际学生，根据目前的疫情可以来校正常报到。具体何时允许来校，请耐心等待通知。

**Q6. How should graduate students confirm their admission and study plan?** 研究生如何进行入学确认？

**A:** (1) Graduate students should contact their school/department to inform them of their enrollment intention, and submit a color scan of the authentication of their previous degree to their school/department (new graduate students also need to submit the color scan of the previous

degree certificate and final transcript) .

(2) Graduate students who are unable to register at the university shall complete the online enrollment qualification check and identity confirmation procedures according to the arrangement of their school/department before August 25. Before that, they should submit the "*Consent Form of Online Enrollment for International Graduate Students of Tsinghua University*" to their school/department and submit the scanned copies of other required materials for enrollment.

On August 25, graduate students who have completed the online enrollment qualification verification procedures can register online through the university's online enrollment system. Graduate students who can arrive at the university to register on-site after enrolling online through the online system, should then complete identification procedures at the International Students and Scholars Center, and on-site qualification check at their school/department. Chinese government scholarship recipients are also required to complete the on-site signature registration at the Graduate School.

(3) If, due to special circumstances, you cannot complete the online or on-site enrollment on time, you should apply for late enrollment and send related certificates to the graduate management office of your school/department in advance. The late enrollment time cannot exceed two weeks (meaning that the latest time that you can enrollment is September 8). Apart from reasons beyond one's own control, students who fail to apply for late enrollment or fail to enroll by the deadline shall be deemed to have waived their enrollment eligibility.

(4) If students apply to defer their enrollment, they must submit the "*Tsinghua University International Graduate Student Admission Status Preservation Informed Consent Form*" before August 25<sup>th</sup>.

答：(1) 研究生应及时联系录取院系，告知入学意向，并向院系提交前置学位认证件的彩色扫描件（应届生还需补齐前置学位证书及最终成绩单的彩色扫描件）。

(2) 不能来校报到的研究生根据院系安排在 8 月 25 日前完成在线入学资格核查及身份确认手续。并在此之前，向院系提交《清华大学国际研究生在线入学知情同意书》，交齐入学所需材料的扫描件。

8 月 25 日，完成在线入学资格核查手续的研究生可通过学校在线报到系统进行在线注册。来校现场报到的研究生通过在线报到系统在线注册后，在国际学生学者中心完成身份确认手续，在院系完成入学资格现场核查，中国政府奖学金生还需在研究生院学籍与奖助办公室完成现场签字注册。

(3) 因特殊原因不能按期完成线上或者现场报到，应当提前向所在院系研究生管理部门发送请假说明及有关证明，请假时间不得超过两周（即请假可请到 9 月 8 日）。除因不可抗力等事由外，未请假或者请假逾期不报到的视为放弃入学资格。

(4) 如研究生申请保留入学资格，需在 8 月 25 日之前提交《清华大学国际研究生保留

入学资格知情同意书»。

**Q7. I am now in the Chinese Mainland, but I want to participate in online learning and do not want to go to the university, is this allowed?** 我现在中国大陆，但是想参加线上学习，不想到学校去，是否可以？

**A: Please pay attention to the further notice from the university and carry out online or offline learning according to the university's requirements.**

答：请留意学校的进一步通知，按照学校要求开展线上或线下学习。

**Q8. For international students who are currently overseas and cannot come to China, how do they enroll?** 在境外的国际学生，如果无法来华，如何报到？

**A: All students at the university need to go through required enrollment procedures to officially register and have a current student status at the university. For international students who cannot enroll on campus, the university will conduct the required enrollment qualification review and identity verification online. Once verified by the university, students can enroll through the university's online enrollment system.**

答：学校将对不能来校报到的国际学生完成在线入学资格核查及身份确认手续，完成在线入学资格核查手续的国际新生可通过学校在线报到系统进行在线报到。

**Q9. For international students currently in the Chinese Mainland, how do they enroll?** 目前在中国大陆的国际学生如何报到？

**A: All new students at the university need to go through required registration procedures to officially enroll and have a current student status at the university. International students currently in the Chinese Mainland low-risk regions are expected to be able to enroll on campus. After students enroll through the online enrollment system, they will complete the identity verification at the International Students & Scholars Center and complete the enrollment qualification review at their designated school/department.**

答：目前在中国大陆低风险地区的国际学生，可来校现场报到，学生通过在线报到系统在线报到后，在国际学生学者中心完成身份确认手续，在院系完成入学资格现场核查。

**Q10. If I need to apply for late enrollment, which department should I contact?** 如果我想请假晚一点去学校报到，需要联系哪个部门？

**A: For late enrollment, graduate students should contact their school/department; undergraduates should contact the Admissions Office, and non-degree students contact Non-degree Programs Office. For detailed registration arrangements contact the International Students & Scholars Center. Please note that registration should be completed no later than September 8<sup>th</sup>, 2020.**

答：晚报到研究生联系院系，本科生联系本招办，非学位生联系非学位办，报到安排可

以联系国际学生学者中心，但报到注册完成时间不得晚于2020年9月8日。

Q11. Do I need to purchase comprehensive medical insurance for studying in China? 我是否需要购买来华留学综合医疗保险?

A: According to the regulations of the Ministry of Education of China, all international students must purchase the government-designated medical insurance plan during their studies. International students who are currently overseas and enroll online do not need to purchase the comprehensive medical insurance at this stage. After entering China, they can follow the procedures to purchase online. For international students currently in the Chinese Mainland, they must buy insurance.

答：根据中国教育部相关文件规定，所有国际学生在学期间必须购买综合医疗保险。国际学生必须购买学校规定的综合医疗保险，否则不予报到注册。在境外线上报到的国际学生不需要购买来华留学综合医疗保险，等入境以后按照流程进行网上购买。目前在中国大陆的国际学生，必须购买保险。

Q12. How do I pay my tuition? If I study online, is there a reduction in tuition fees? 学费如何缴纳？如果在线学习，学费是否可以减免？

A: Tuition fees are paid online in accordance with the requirements of the registration guide. The online tuition fee standard is the same with offline courses.

答：学费按照新生入学报到指南要求线上支付。线上学习学费不减免。

Tuition payment system 交费系统: <http://xfzsf.tsinghua.edu.cn/xsaglxt/lxs/wszf.jsp>

Contact phone 咨询电话: 010-62788730

Contact email 咨询邮箱: [xjszx@mail.tsinghua.edu.cn](mailto:xjszx@mail.tsinghua.edu.cn)

Q13. Can online learning be paid for on a semester basis? 线上学习是否可以提及按学期缴费？

A: The option of tuition payment per semester is considered for non-program-based self-paying students. Scholarship students and degree students shall make the tuition payment in accordance with relevant regulations, in particular accordance with the requirements on the online system.

答：非项目制自费生按照学期缴费已有考虑，奖学金生及项目制学生按照相关规定执行，具体以线上系统要求为准。

Q14. If I cannot enroll due to special circumstances, what should I do? 如因特殊原因，无法报到，如何办理？

If, due to special circumstances, you cannot complete the online or on-site enrollment on time, graduate students should apply for late enrollment and submit related certificates to the graduate students affairs office of your school/department in advance. The late registration time cannot

exceed two weeks (meaning that the latest time that you can register is September 8). Apart from reasons beyond one's own control, students who fail to apply for late enrollment or fail to enroll by the deadline shall be deemed to have renounced their enrollment eligibility. Undergraduates and non-degree students should contact the Admissions Office and Non-degree Programs Office respectively.

答：因特殊原因不能按期完成线上或者现场报到，应当提前向所在院系研究生管理部门发送请假说明及有关证明，请假时间不得超过两周（即请假可请到9月8日）。除因不可抗力等事由外，未请假或者请假逾期不报到的视为放弃入学资格。本科生和非学位生分别联系招办和非学位办。

**Q15. For international exchange, visiting and Chinese language program students currently overseas, how do they complete enrollment?** 目前在境外的国际进修生、交换生及汉语进修生，如无法来华，如何报到？

**A:** Students should log in to the online enrollment system and complete the online enrollment within the specified time according to the requirements. Once verified by the university, students can enroll through the university's online enrollment system.

答：请登录线上报到系统，根据系统要求在规定时间内进行在线报到。完成在线入学资格核查手续的国际新生可通过学校在线报到系统进行在线报到。

**Q16. What is the date and location of on-site enrollment for international exchange, visiting and Chinese language program students currently in the Chinese Mainland?** 在中国大陆的国际进修生、交换生及汉语进修生线下报到的日期及地点是什么？

**A:** All new international students should complete their enrollment online and verify their identity on-site.

答：所有国际学生新生进行线上入学报到，线下进行身份确认。

**Date 日期:** September 8<sup>th</sup>, 9月8日; 8:30am—11:30am, 1:00pm—4:00pm

**Location 地点:** International Students & Scholars Center (Room 118, 1<sup>st</sup> floor, Zijing Apartment Building No. 22) 国际学生学者中心（紫荆公寓22号楼1层118办公室）

**Non-degree Program Office (Lee Shau Kee Science & Technology Building B431-1)** 教务处非学位教育办公室（李兆基科技大楼 B431-1）

**Q17. What are the materials required to confirm the identity of international exchange, visiting and Chinese language program students currently in the Chinese Mainland?** 目前在中国大陆的国际进修生、交换生及汉语进修生到校身份确认所需材料？

**A:** (1) *Admission Notice* (original and 2 copies);

(2) *Visa Application Form for Study in China* (JW202/JW201 Form) (1 original and 1 copy);

(3) Passport (original and 2 copies); Photocopies required include the biodata page of your passport, valid Chinese visa page and most recent Chinese entry stamp page. All copies should include your student number, passport name and Chinese mobile number noted at the top of the photocopy page;

(4) A recent two-inch frontal photo (without hat, white background);

(5) Original and two copies of the *Accommodation Registration Form* of your place of residence in China;

(6) One original and one copy of your physical examination report: the *Foreigner Physical Examination Form* stamped with the official seal of the Beijing International Travel and Healthcare Center of the General Administration of Customs, which will be used for the verification purposes and study-type residence permit application upon registration.

Notes:

- If you do not have a physical examination report, after registration, go to the the Beijing International Travel Healthcare Center for a physical examination to obtain the physical examination report.
- If you completed the physical examination report outside of China, please add the stamp seal of medical center on the examination form in two places: 1) on top of the student's attached photo and 2) at the end of the form (note that a doctor's signature cannot substitute for the stamp seal). After arriving in Beijing, you will need to go to the Haidian Branch of the Beijing International Travel Health Care Center to present your physical examination form for verification and obtain the physical examination report.

(7) 800 RMB in cash (Those who have not purchased insurance online must prepare this fee for the on-site registration to pay for insurance. If your study duration is one semester, the insurance fee will be 400 yuan).

Special reminder: Chinese language program students will also need to provide their original application materials (the original application materials that were uploaded to the application system when applying to study at the university).

答：(1) 《录取通知书》(原件及复印件 2 份);

(2) 《外国留学人员来华签证申请表》(JW202/ JW201 表)(原件及复印件 1 份);

(3) 本人护照(原件及复印件 2 份); 复印件包括护照首页、有效中国签证页及最近一次入境章页，并在复印件上方标明学号、护照姓名及中国手机号;

(4) 近期二寸白底正面免冠照片 1 张;

(5) 在中国居住地的《临时住宿登记表》原件及复印件 2 份;

(6) 体检报告原件及复印件各 1 份：即加盖海关总署北京国际旅行卫生保健中心公章的《外国人体格检查表》，用于入学报到时查验和办理学习居留许可。

注:如无体检报告,可在报到后去海关总署北京国际旅行卫生保健中心体检并取得体检报告;如体检报告是在中国境外取得,请在体检表贴照片处和表格后面加盖体检单位印章(医生签字不能代替盖章),需到达北京后去海关总署北京国际旅行卫生保健中心海淀分中心做体检报告认证并取得体检报告。

(7) 人民币现金 800 元(未在网上购买保险者,需准备此费用用于报到现场缴纳保险费,如学习期限为一学期,保险费为 400 元)

特别提示:汉语进修生还需提供申请材料原件,即申请时上传至申请系统中的申请材料原件。

Q18. What are the offline registration procedures for international exchange, visiting and Chinese language program students currently in the Chinese Mainland? 目前在中国大陆的国际进修生、交换生及汉语进修生线下报到手续?

A: (1) Foreigner status identity verification.

(2) Submit a copy of your passport biodata page, valid Chinese visa page, and last Chinese entry stamp page, a copy of *Accommodation Registration Form*, and a copy of the Physical Examination Report.

(3) Register and receive a password slip;

(4) Receive the registration materials bag and sign the "*Tsinghua University International Students Safety Responsibility Agreement to Comply with Laws and Regulations*";

(5) Signature of registration for Chinese government scholarship students;

(6) Pay tuition and insurance fees;

(7) If you need to apply for a visa, get a visa application notice;

(8) Apply for a mobile sim card (please apply before enrollment registration), bank card, and temporary meal card. in addition to a sim card, other cards can be processed according to personal needs.

Other points to note:

Applying for a sim card

Since bank card applications require a Mainland Chinese mobile number, please obtain a Chinese mobile sim card before you come on-site register.

Applying for a bank card

Chinese government scholarship students must apply for a Bank of China bank card. Other students can apply voluntarily. The bank card is connected with your student IC card, from which money can be transferred to your IC card, to be used to make payments on campus including at canteens (Zhilanyuan canteen and Guanchouyuan canteen), libraries, the network center and supermarkets. At the same time, the card is also used for students to receive scholarships and various subsidies. In order not to affect the normal use of the student IC card, students who need

to obtain a bank card should complete this procedure on the day of enrollment.

答：(1) 外事身份审核。

(2) 提交护照首页、有效中国签证页和最近一次入境章页复印件，《临时住宿登记表》复印件，体检报告复印件。

(3) 报到注册，领取密码封。

(4) 领取报到材料袋，《国际学生个人安全责任书（遵守法律法规与校纪校规承诺书）》签字。

(5) 中国政府奖学金生签字注册。

(6) 缴纳学费及保险费。

(7) 如需办理签证，领取签证办理通知单。

(8) 办理手机卡（请在入学报到前办理）、银行卡、临时餐卡；除手机卡外，其他卡可根据个人所需选择办理。

相关提醒：

(1) 手机卡办理

因办理银行卡需要中国大陆属地手机号，所以请各位同学在来报到现场前先办理好手机卡，再办理银行卡。

(2) 银行卡办理

中国政府奖学金生必须办理一张中国银行的银行卡，其他学生自愿办理。该卡与 IC 卡关联，将钱圈存到 IC 卡里，可用于食堂（芝兰园与观畴园）、图书馆、网络中心、超市等处支付各种费用；同时，该卡还用于学校发放奖学金和各种补助。为了不影响后续学生卡的正常使用，请需要办理的同学于报到当天办理此项手续。

**Q19. When is the enrollment day, when will classes start, and what will happen in the period between the two dates? 清华何时报到，何时开课，中间的时间做什么？**

**A: Graduate students will enroll on August 25<sup>th</sup> and undergraduate students and non-degree students on September 8<sup>th</sup>. Classes will start on September 14<sup>th</sup>. Orientation and related arrangements will be arranged during the intervals.**

答：研究生 8 月 25 日、本科生 9 月 8 日、非学位生 9 月 8 日报到，9 月 14 日开课，中间安排入学教育等相关工作。

## Part 2: Visa application 签证办理

**Q20. I am a new international student now in the Chinese Mainland, my visa is about to expire.**

Can I have help with my visa extension in advance? 我是国际学生新生，现在中国大陆，签证快到期了，是否可以帮我提前办理签证延期？

A: The university is unable to assist the students who have not yet registered at the university to apply for a visa extension in advance. Students can consult their local Exit and Entry Administration bureau for other types of visas or humanitarian stay visas that could be applied for. Students can also take note of the "2-month automatic visa extension for visas which will expire during the epidemic prevention and control period" policy to determine whether an extension is needed. As visas are managed by local jurisdictions, the implementation of entry-exit administrative departments in different regions in China varies. For details, please consult your local Exit and Entry Administration bureau.

答：学生未办理报到，学校无法为学生提前办理签证延期。学生可咨询当地出入境管理局办理其他类型签证或者人道主义停留签证。也可以参照国家移民局出台的政策“疫情期间如签证到期，可自动顺延两个月”判断是否需要办理延期。由于签证为属地管理，各地出入境管理部门执行情况不一致，具体可咨询当地出入境管理部门。

Q21. According to the Exit and Entry Administration policy of a 2-month automatic visa extension for visas which will expire during the epidemic prevention and control period, can I register at the university using an automatically extended visa? 如果按照移民局签证自动顺延两个月的政策，是否可以持在顺延有效期内的签证来校报到？

A: International students can come to the university to register within 60 days of your visa validity expiration date, but they must ensure that their type of visa can be changed to a study-type residence permit after registering at the university.

答：按照签证有效期计算在过期 60 天以内的，可以来校报到，但是须确保所持签证类型在入学报到之后可以变更为学习类居留许可。

Q22. When will the university send students the visa application form? 学校什么时候可以发放签证申请表？

A: After receiving the notification from the relevant department, the university can issue students the visa application form.

答：接到相关部门通知或公告后，学校即可发放签证申请表。

Q23. After receiving the visa application form, can I apply for a Chinese visa from abroad? 收到签证申请表，在境外是否可以办理来华签证？

A: The visa application form is one of the admission materials sent to students. Please consult your local Chinese embassy or consulate to determine whether you can apply for a visa. In accordance with relevant policies, Chinese embassies and consulates abroad will determine whether they can issue relevant visa.

答：签证申请表为录取材料之一，是否可以申请签证，请咨询中国驻当地使领馆。中国

驻外使领馆会根据相关政策决定是否出签。

Q24. If I am currently in the Chinese Mainland, do I still need to exit the country to apply for an X1 visa to register at the university? 我现在中国大陆，是否还须出境申请 X1 签证来校报到?

A: Taking into account the impact of the pandemic, it is not mandatory for students to register with an X1 visa at Tsinghua University, but the student must ensure that their type of visa can be changed to a study-type residence permit after registering at the university.

答：考虑到疫情影响，学校不对持 X1 签证来校报到做硬性要求，但是学生所持签证类型须确保在入学报到之后可以变更为学习类居留许可。

Q25. If I am currently holding a study-type residence permit, can I directly enroll with my current residence permit? 如目前持有学习类居留许可，可否直接持居留许可来校报到?

A: If conditions permit, you can hold a study-type residence permit, but you need to provide a certificate of completion or proof of study from your previous university/ institution where you held the study-type residence permit.

答：在条件允许的情况下，可以持学习类居留许可，但是居留许可延期时需要提供之前学校的毕结业证书或学习证明。

### Part 3 Deferring Enrollment 入学资格保留

Q26: How can I defer my enrollment? 如何办理保留入学资格?

Answer: Deferring your enrollment means that you have accepted your offer by Tsinghua, but have decided to postpone your start date for studying at the university.

- (1) For graduates, if they are unable to begin their studies in the year 2020 due to personal reasons, they can apply to defer their enrollment for one year. The student must submit a signed copy of the *Tsinghua University International Graduate Student Admission Status Preservation Consent Form* by August 25<sup>th</sup>. Students who are deferring do not need to complete online registration in 2020.  
After the student's school/department receives a signed *Tsinghua University International Student Admission Status Preservation Informed Consent Form*, they will send a "Notice of Approval for Preserving International Graduate Student Admission Status" email. The school/department will submit a summary of admitted students who have opted to defer enrollment before August 30<sup>th</sup> to the Graduate Student Status and Scholarships Office.  
To enroll for the Fall semester in 2021, international students who defer their enrollment must apply before May 31<sup>st</sup>, 2021 (Beijing time), and receive approval from their school/department. Once approved, the student may enroll for the Fall semester along with other incoming students.
- (2) For undergraduates, if they are unable to begin their studies in the year 2020 due to personal reasons, they can apply to defer their enrollment. The deferment period cannot

exceed two years. Students deferring enrollment will not have a student status and will not be able to enjoy the benefits of enrolled students.

Students who intend to defer their enrollment are required to submit a signed copy of the “*Tsinghua University Student Application Form for Preserving Admission Status*” and a copy of their passport. Students who have formally selected a school or department must apply to defer their enrollment to their school/department who then will submit all necessary documents to the Undergraduate Academic Affairs Office. Students who have not formally selected a school or department should apply to the Tsinghua University Undergraduate Admissions Office ([admissions@tsinghua.edu.cn](mailto:admissions@tsinghua.edu.cn)). The deadline for students to submit the application form is September 8<sup>th</sup>. Students who are deferring do not need to complete online registration in 2020.

To apply for enrollment in the future, students who defer enrollment must apply by 5:00pm (Beijing time) on April 30<sup>th</sup>, before the expiration of their enrollment eligibility, and will need to submit a signed copy of the “*Enrollment Application Form for Students Preserving Admission Status*” and a copy of their passport. Students who have formally selected a school or department should submit their application to their school/department who will then submit the necessary materials to the Undergraduate Academic Affairs Office upon approval. Once the process is completed, the student may enroll for the Fall semester with other incoming students.

答：(1) 研究生。如新生因个人原因无法在 2020 年入学，可以申请保留入学资格一年。保留入学资格的学生需提交载有亲笔签名的《清华大学国际研究生保留入学资格知情同意书》。学生提交《清华大学国际研究生保留入学资格知情同意书》的截止日期为：8 月 25 日。保留入学资格的研究生 2020 年不需在在线报到系统进行在线注册。

院系收到载有亲笔签名的《清华大学国际研究生保留入学资格知情同意书》后，需邮件回复《同意保留入学资格的通知》。院系汇总保留入学资格研究生名单，于 8 月 30 日前交至学籍与奖助办公室。

保留入学资格学生需在 2021 年 5 月 31 日 17:00（北京时间）前申请复学，经学校审查合格后，保留入学资格复学学生随当年入学的新生一起报到。

(2) 本科生。若新生因个人原因无法在 2020 年入学，可以向学校申请保留入学资格。保留入学资格时间原则上不超过两年。新生保留入学资格期间不具有学籍，不享受在校生待遇。

保留入学资格的学生需要填写《清华大学学生保留入学资格申请表》并亲笔签名，同时附上护照复印件或扫描件。已确定院系的学生提交给所在院系教学办，院系审批后报给教务处；没有确定院系的学生提交给清华大学本科生招办 ([admissions@tsinghua.edu.cn](mailto:admissions@tsinghua.edu.cn))。学生提交《清华大学学生保留入学资格申请表》的截止日期：9 月 8 日。保留入学资格的本科生 2020 年不需在在线报到系统进行在线注册。

保留入学资格学生未来若要申请入学，需在保留入学资格期满前每年的 4 月 30 日 17:00（北京时间）前提出入学申请，需要填写《保留入学资格学生入学申请表》并亲笔签名，同时附上护照复印件或扫描件，已确定院系的学生提交给所在院系教学办，院系审批后报给教务处；没有确定院系的学生提交给清华大学本科生招办 admissions@tsinghua.edu.cn)。经学校审查合格后，保留入学资格申请入学学生随当年入学的新生一起报到。

**Q27: If, after studying online for a period I find that it is unsuitable for me, can I still apply to defer my enrollment?** 如果我参加线上学习一段时间后，发现由于各种原因特别不适应，是否可以再申请延期入学？

**A: If you feel that studying online is particularly unsuitable for you, you may apply to defer your enrollment within one month after enrolling (by September 25<sup>th</sup> for graduate students, and October 8<sup>th</sup> for undergraduates). Students who apply to defer their enrollment after registering their enrollment online will not be refunded for tuition payments already made; later on after reactivating their student status, their already-paid-for tuition fees will not need to be paid again.**

答：报到后一个月内（研究生 9 月 25 日前、本科生 10 月 8 日前），如发现特别不适应线上学习，可以申请保留入学资格。在线报到后保留入学资格的学生，已缴纳学费不予退还；保留入学资格复学后，已缴纳的学费无需另行支付。

**Q28: If I apply for a deferral of one year, can I keep my student enrollment eligibility? If I have not applied for an extension and my decision has not been reported, what will happen to my student status?** 我是否可申请延期一年入学，学籍能否保留？如未申请延期且未报到，学籍作何处理？

**A: If a student needs to defer their enrollment for one year due to special circumstances, they can apply to defer their enrollment, but they will not hold a status as a regular student and will not enjoy the same treatment. Students who fail to apply for deferral within the designated timeframe set by the university and who fail to enroll will be deemed to have renounced their enrollment eligibility. Students who defer their enrollment but fail to follow admission protocols by the university deadlines for reasons other than those beyond their control, will be treated as having renounced their enrollment eligibility.**

答：如因特殊原因需要延期一年入学，学生可以申请保留入学资格，保留入学资格期间不具有学籍，不享受在校生待遇。未在学校规定期限内申请保留入学资格且未报到的学生，视为放弃入学资格。保留入学资格期满，逾期不办理入学手续且没有因不可抗力延迟等正当理由的学生，将按放弃入学资格处理。

**Q29: Who should I contact if I would like to inquire about a student status issue?** 我想咨询学籍问题，应该联系谁？

**A: Graduate students should consult with their school/department and then contact the Graduate**

Student Status and Scholarships Office by emailing: [yjsyglc@tsinghua.edu.cn](mailto:yjsyglc@tsinghua.edu.cn).

Undergraduates should consult with their school/department and can also contact the Undergraduate Academic Affairs Office's Student Status Management Office by phone: 62794180; or by email: [jwcjwk@tsinghua.edu.cn](mailto:jwcjwk@tsinghua.edu.cn).

答：研究生学籍问题请先和你的院系咨询，然后联系研究生院学籍与奖助办公室 [yjsyglc@tsinghua.edu.cn](mailto:yjsyglc@tsinghua.edu.cn)。本科国际学生学籍问题可咨询所在院系教学办，也可以咨询教务处学籍管理办公室，电话 62794180，电子邮箱 [jwcjwk@tsinghua.edu.cn](mailto:jwcjwk@tsinghua.edu.cn)。

#### Part 4: Financial Assistance 奖助资助

**Q30: I am facing difficulties in funding for my studies due to the pandemic. Is there any relevant university funding that I can apply for? 我因为疫情面对学习方面的资助困难，学校有没有相关的资助我可以申请？**

**A: Students who, due to the epidemic, are facing personal or family financial difficulties that has led to an increase in costs caused by adjustments to teaching arrangements, and who meet the conditions of the *Tsinghua University Student Financial Difficulty Subsidy Management Measures*, can apply for temporary financial hardship assistance, with subsidy standards decided on a case by case basis. Students can fill out the electronic version of the *Tsinghua University Student Financial Difficulty Subsidy Application Form* and submit it to their school/department undergraduate or graduate student group, and after being reviewed, the school/department will report the application to the university. The university issues temporary financial hardship assistance in accordance with the standards stipulated in the *Tsinghua University Student Financial Difficulty Subsidy Management Measures*. For specific inquiries, please consult the undergraduate or graduate student group of your school/department.**

答：学生因疫情造成的个人和家庭经济困难，和因教学安排调整带来的通讯费用激增等，符合《清华大学学生困难补助管理办法》条件的，可申请临时困难补助，补助标准一事一议。学生可填写电子版《清华大学学生临时困难补助申请表》交给院系学生组、研工组，院系审核属实后上报学校，学校依据《清华大学学生困难补助管理办法》标准发放临时困难补助。具体事宜可向所在院系学生组、研工组咨询。

**Q31: How will my scholarship be issued if I, as a CSC scholarship student, cannot enter China due to the epidemic? 我是中国政府奖学金生，因疫情不能到中国入学，奖学金如何发放？**

**A: According to the Chinese government scholarship management requirements, scholarships for international students who are currently unable to enter China will begin to be issued once they arrive in China, register on-campus and pass the required qualification review.**

答：根据中国政府奖学金管理要求，目前不能入境的国际学生的奖学金在正常来华报到并通过资格审查后开始发放。

**Q32: For scholarship inquiries, which department should I contact? 关于中国政府奖学金问**

题，咨询什么部门？

● Undergraduates 本科生：

Academic Affairs Division of Undergraduate Academic Affairs Office 教务处教务科

Email 电子邮箱：[jwcjwk@tsinghua.edu.cn](mailto:jwcjwk@tsinghua.edu.cn)

● Graduates 研究生：

Financial Aid Office of Graduate School 研究生院奖助管理办公室

Phone 电话：+86-10-62789660

Email 电子邮箱：[finaid@tsinghua.edu.cn](mailto:finaid@tsinghua.edu.cn)

● Non-degree students 进修生：

Exchange and visiting programs: Undergraduate Academic Affairs Office's Non-Degree Programs Office 交换/访学生项目 教务处非学位教育办公室

Phone 电话：+86-10-62773508

Email 电子邮箱：

[exchange@tsinghua.edu.cn](mailto:exchange@tsinghua.edu.cn) (Exchange student 交换生)

[visiting@tsinghua.edu.cn](mailto:visiting@tsinghua.edu.cn) (Visiting student 访学生)

Q33: How do CSC scholarship students receive their funds? 中国政府奖学金生如何资助？

(1) Online enrollment: During online learning, as according to the funding specified on the student's admission notice, the university will pay the full or part of the student's tuition (for graduate students, the funding method is included in the appendix of the admission notice or via email notification from the university). If the scholarship includes living expenses, the living expenses will start to be issued once the student arrives in China, registers on-campus and passes the required qualification review.

(2) Deferring enrollment: For students who choose to defer their enrollment, their scholarship will not take effect during this period and there is no need to pay other fees.

(1) 在线入学：在线学习期间，学校将按照录取通知书上的经费办法支付（研究生为录取通知书附录上的经费办法或学校的邮件通知）学生的全额或部分学费。如所获奖学金包含生活费，生活费将在学生正常来华报到并通过资格审查后开始发放。

(2) 保留入学资格：保留入学资格期间奖学金不生效，也无需交纳其他费用。

## Part 5: Accommodation Arrangements 住宿安排

Q34: How can I reserve a dormitory on-campus if I am in the Chinese Mainland now and hope

to study on-campus at the university? 我现在中国大陆，届时希望到校学习，请问宿舍如何预订？

A: The university will send you a notice of on how to reserve a dormitory in due course, please apply as required within the specified time.

答：学校稍后会发宿舍预定通知，请在规定时间内按要求进行申请。

Q35: Do I need to reserve a dormitory if I am currently not in the Chinese Mainland? 如果现在在中国境外需要现在就预订宿舍吗？

A: International students currently not in the Chinese Mainland do not need to make a dormitory reservation.

答：目前在中国境外的国际学生，不需要参加宿舍预定。

Q36: Where can I find information about on-campus and off-campus accommodation? 我在哪里可以了解学校和校外的住宿的信息？

A: You can refer to the international students accommodation guide: <https://is.tsinghua.edu.cn/publish/isscen/11846/index.html>

If you have any questions about on-campus accommodation, you can contact: [gaopei@tsinghua.edu.cn](mailto:gaopei@tsinghua.edu.cn)

If you still have questions about off-campus accommodation, you can contact: [offcampusliving@tsinghua.edu.cn](mailto:offcampusliving@tsinghua.edu.cn)

答：可以参考住宿指南：<https://is.tsinghua.edu.cn/publish/issc/11769/index.html>

如果对于校内住宿有问题，可以咨询：[gaopei@tsinghua.edu.cn](mailto:gaopei@tsinghua.edu.cn)

如果对于校外住宿还有问题，可以咨询：[offcampusliving@tsinghua.edu.cn](mailto:offcampusliving@tsinghua.edu.cn)

## Part 6: Orientation 入学教育

Q37. When is orientation, what does it include and how can I participate? Orientation/入学教育准备什么时候进行，大致内容是什么，如何参加？

A: Orientation for international students is held after the enrollment period. It includes the academic year opening ceremony, Chinese culture and Tsinghua ethos education, information sessions on laws and regulations, university rules, epidemic prevention and control and safety education, and learning development education, among others. Due to the epidemic, orientation for all international students in the Fall semester will be held online.

答：国际学生的 Orientation/入学教育在报到后开始，内容包括开学典礼、中国文化与清华精神教育、法律法规及学校规章制度教育、疫情防控及安全教育、学习发展教育等。

因疫情原因，秋季学期国际学生将全部采取在线入学教育形式。

Q38. I am a new undergraduate student, what is the plan for the Freshman Orientation Program?  
我是国际本科新生，拓展营今年如何安排？

A: Due to the epidemic, the International Freshman Orientation Program (required for freshmen) will go online and further notices will be issued concerning detailed arrangements.

答：受疫情影响，国际本科新生拓展营（新生必修）将线上举办，详细安排另行通知。

## Part 8: Support and Personal Development 发展支持

Q39. Are the requirements for offline learning and online learning the same? 线下学习和线上学习要求一样吗？

A: The learning contents, teaching requirements and the examination and assessment standards are the same.

答：学习内容、教学要求和考试考核标准是一样的。

Q40. Will all my classes be offline if I am on campus? 我在校园里，我的课都会线下吗？

A: The curriculum arrangement for students at the university will be determined according to relevant teaching arrangements and epidemic prevention and control requirements.

答：在校生的课程安排根据教学安排和疫情防控要求等因素确定。

Q41. What platform will be used for online learning? 进行在线学习会通过什么平台？

A: The platform used for online learning is based on the specific arrangements of each teacher. Please refer to teaching arrangements of your school/department/program.

答：平台应用根据每位老师的具体安排，可以参考本院系项目教学安排。

Q42. When do I choose my courses and how do I choose courses? 我什么时候选课，怎么选课？

A: Consult with your school/department/program first to understand the specific course selection arrangements of your department. The course selection website of Tsinghua University is <http://academic.tsinghua.edu.cn/>. It can also be found by going onto the Tsinghua University Information Portal: (<http://info.tsinghua.edu.cn/>), inputting your student ID and password (once you have completed online enrollment), then clicking the 'English' button in the top right, and clicking 'Course Registration' from the left tab options. The website provides campus course introduction, course selection, course authentication and other teaching-related services. Through this website, you can also browse the rules and regulations related to teaching, procedures, and download the required forms.

答：先咨询你的院系项目了解你的具体选课安排。清华大学的选课网站是：教学门户 <http://academic.tsinghua.edu.cn/>。该网站提供校园课程介绍、选课、课程认定等与教学相

关服务（学生入学后利用电子身份访问，校外可通过 VPN 访问校内网址）。通过该网站还可以浏览与教学相关规章制度、办事流程并下载所需表格等。

**Q43. Who should I contact for questions about course selection? 选课的问题应该联系谁?**

**A:** For questions about study programs and course selection, please consult your school/department staff. For questions about the use of the course selection system, please contact the Registration Center: +86 10 62794721.

答：关于培养方案和课程选择的问题，请咨询院系老师；关于选课系统使用上的问题，请咨询注册中心：+86 10 62794721。

**Q44. What student learning and development services does the university provide? 学校有什么学业咨询服务?**

**A:** The Tsinghua University Center for Student Learning and Development (CSLD) provides professional advisory and support services for student learning and development, as well as promotes students' quality of learning, and helps them achieve success in their studies. CSLD provides one-on-one academic advising, basic lesson planning and workshops. For students with academic difficulties, the Center organizes student volunteers and teachers to provide Q&A sessions and tutoring and advisory services to improve students' confidence and learning abilities.

Phone: +86 10 62792453

Address: Room 407, Zijing Student Service Center (C Building)

Email: [learning@tsinghua.edu.cn](mailto:learning@tsinghua.edu.cn)

WeChat: WeChat public account “乐学”

答：清华大学学生学习与发展指导中心为学生的学习与发展提供专业化的指导、咨询和支持服务，提高学生学习质量，服务学生成长成才。中心提供一对一咨询、基础课助力计划、工作坊等服务。针对学习困难的同学，中心组织学生志愿者和教师提供答疑、辅导和咨询服务，在解决学生具体学习问题的过程中，帮助他们增强信心、改进方法、提高能力。

电话：+86 10 62792453

地址：紫荆公寓区学生服务中心（C楼）407

邮箱：[learning@tsinghua.edu.cn](mailto:learning@tsinghua.edu.cn)

微信：微信公众号“乐学”

**Q45. What mental health and counselling services does the university provide? 学校有什么心理咨询服务?**

A: The Center for Psychological Development (CPD) caters to the psychological well-being of students by assisting them with difficulties faced during their academic studies and personal life, to improve students' mental health and allow them to complete their studies successfully. The center provides hotline consultation services. Students are welcome to call the hotline consultation numbers: +86 10 62785252, +86 10 62773662 - working hours are: 9:00-12:00, 13:30- 16:30 (Beijing time).

The center will resume individual consultation services for the Fall semester on August 10<sup>th</sup> (Monday). At that time, the notice of the opening hours of individual consultation and other related arrangements will be announced. Follow the WeChat public account "Xiao Qingxin" (小清心) to find out more.

Phone: +86 10 62782007

Address: Room 409, Zijing Student Service Center (C Building)

Email: [xinli@tsinghua.edu.cn](mailto:xinli@tsinghua.edu.cn)

WeChat: WeChat public account “小清心”

答：清华大学学生心理发展指导中心帮助学生排除在学习、生活或成长历程中遇到的烦恼和心理障碍，提高心理健康水平，顺利适应并度过大学学习生活。如果需要心理方面的咨询与帮助，请联系心理发展指导中心。

中心为大家提供“热线咨询服务”，欢迎有需要的同学们拨打热线咨询电话，电话号码为：+86 10 62785252，+86 10 62773662，工作时间：9:00-12:00，13:30-16:30。

中心将于8月10日（周一）恢复开放秋季学期的个体咨询服务，届时将发布秋季学期个体咨询开放时间的通知和其他相关安排，可继续关注微信公众号“小清心”。

电话：+86 10 62782007

地址：紫荆公寓区学生服务中心（C楼）409

邮箱： [xinli@tsinghua.edu.cn](mailto:xinli@tsinghua.edu.cn)

微信：微信公众号“小清心”

**Q46. What career development services does the university provide? 学校有什么职业发展咨询服务?**

The Career Development Center of Tsinghua University (THCDC) provides career development services for all students and offers consultation and guidance services to help students greater explore their career options and set career goals.

Phone: +86 10 62784625

Address: THCDC Office Building (south of Qingfen Yuan Canteen)

Website: <http://career.tsinghua.edu.cn>

WeChat: WeChat public account “清华就业”

答：清华大学学生职业发展指导中心为全校学生提供职业发展服务，开展就业咨询与指导，帮助学生规划职业生涯，进行职业辅导与教育。

电话：+86 10 62784625

地址：清华大学学生职业发展指导中心办公楼（清芬园学生餐厅南部）

网址： <http://career.tsinghua.edu.cn>

微信：微信公众号“清华就业”

**Q47. Where can I find general information on campus life? 我在哪里可以得到校园生活的基本信息?**

**A: You can check the international students campus life guide:**

<https://is.tsinghua.edu.cn/publish/isscen/11846/index.html>

答：可以参考国际学生校园生活指南： \_

<http://is.tsinghua.edu.cn/publish/issc/11769/index.html>

**Q48. Where can I get the latest information on campus life and management? 我在哪里可以得到最新的校园生活和管理信息?**

**A: Follow the official website of Tsinghua University, and the website and WeChat account of the International Students & Scholars Center.**

Tsinghua's official website: <https://www.tsinghua.edu.cn>

Tsinghua University Information Portal: <http://info.tsinghua.edu.cn>

International Students & Scholars Center (ISSC): <https://is.tsinghua.edu.cn>

ISSC WeChat ID: issc2016 (account name: 清华大学国际学生学者中心)

答：请关注清华大学官方网站、国际学生学者中心网站和微信号。

清华的官方网站： <https://www.tsinghua.edu.cn>

清华大学信息门户： <http://info.tsinghua.edu.cn>

中心网站： <https://is.tsinghua.edu.cn/publish/isscen/index.html>

微信号： issc2016(账号名： 清华大学国际学生学者中心)

**Q49. I'm studying online, how can I interact with other students and take part in activities? 我在线学习，如何可以和其他同学进行交流和参加活动?**

A: You can contact your school/department/program to follow the arrangements for related student activities, or you can participate in the online club activities supported by the university. Please pay attention to students clubs information in the orientation schedule for more information.

答：你可以联系你的院系项目关注相关的大学生活动安排，也可以参加学校支持的社团在线活动，请关注迎新日程的社团解释讲座相关信息。

**Q50. I want to hold some student activities; what kind of support can the university provide me?**  
我想举行一些学生活动，我能收到什么样的支持？

A: For school/department-level activities, consult with the relevant staff in your school/department for activities; for the broader international student community, you can contact the International Students & Scholars Center: [iso@tsinghua.edu.cn](mailto:iso@tsinghua.edu.cn).

答：面向本院系的活动可以咨询你的院系相关老师，面向国际学生群体的活动可以咨询国际学生学者中心：[iso@tsinghua.edu.cn](mailto:iso@tsinghua.edu.cn)。

**Q51. How will the university notify me of important information and notices?** 学校会通过什么渠道为我提供重要信息和通知？

A: Important notices will be emailed to students. Please ensure that the email address you provided to the university is correct and remember to check it frequently. Please also pay attention to the university's Chinese and English websites, and WeChat official accounts.

答：重要的通知会发邮件发给学生，请学生确保提供给学校的邮件地址是准确并且记得经常查看。也请关注学校中英文网站、微信公众号等以便获得重要信息和通知。

**Q52. In China, how do teachers and students generally communicate online?** 在中国，师生间如何保持沟通？

A: The WeChat App is the most used online communication platform. It is recommended that students download WeChat in advance for ease of communication.

答：微信是最常用的沟通平台。建议同学们提前下载微信以方便沟通。

**Q53. Where can I find basic information and notifications?** 我在哪里可以找到基本的信息和通知？

A: For school/department-level information, you can stay connected via: emails sent from your school/department, your school/department website, WeChat groups and official accounts. Please remember to check your 'spam' box in your email for any missed messages.

You can also check the International Students & Scholars website and WeChat account:

Website: <https://is.tsinghua.edu.cn/publish/isscen/index.html>

WeChat account: issc2016 (account name: 清华大学国际学生学者中心)

答：院系信息可以关注本院系邮件、网站和微信群及公众号等信息来源。

学校信息可以关注学校及相关部门的网站、微信群及公众号，注意留意学校各部门邮件（请注意查看自己邮箱中的垃圾邮件）。

建议国际学生关注国际学生学者中心的网站和微信账号：

网 站：<https://is.tsinghua.edu.cn>

公众号：issc2016（账号名：清华大学国际学生学者中心）

## Part 9: Electronic ID 电子身份

Q54. What is an Electronic ID? What can it be used for? 什么是电子身份，电子身份有什么用途？

A: Your electronic ID is used for accessing Tsinghua University's online information system, which gives students access to all important internal university information and resources. The ID will enable students to:

- Access your Tsinghua Info account (<http://info.tsinghua.edu.cn>), which allows you to see many types of university notices and public announcements, news, published resources, sign up for classes, check your grades, and provide feedback on your courses. (There is also an English version of Info which has the basic operational functions required for students teaching and learning. To get to the English version, go to <http://info.tsinghua.edu.cn/>, after inputting your student ID and password then click on the 'English' button in the top right.)
- Access Tsinghua Web Learning (<http://learn.tsinghua.edu.cn>), which allows you to see announcements for your classes, download class materials, submit assignments, and interact with your teachers.
- Access the Tsinghua Library System (<http://lib.tsinghua.edu.cn>), which allows you to search and read books, articles, and other library resources and to see what resources you've checked out.
- Access to your university email account (<https://mails.tsinghua.edu.cn>) which has 10 GB of storage, enables you to receive emails from the university, your department/school, supervisor, and instructors, and receive information related to your academic and research activities.
- Access to your alumnus email account as you set up your student email account, which will end with [@mail.tsinghua.org.cn](mailto:@mail.tsinghua.org.cn), and can be accessed at: <http://mail.tsinghua.org.cn>.
- Use Tsinghua's internet, including the university's plug-in and wireless networks (The SSID starts with "Tsinghua"), which requires you to login to use.
- Use Tsinghua's cloud storage (<https://cloud.tsinghua.edu.cn>), which allows you to store and access academic materials uploaded by your teachers and peers, backup your files, and share and manage your files as a service. Every teacher and student can use 300 GB of

space.

- Use Tsinghua's information service WeChat account, which enables teachers and students to access university information resources and complete various administrative tasks remotely. After registering on the account, students can link their electronic ID (<https://id.tsinghua.edu.cn>) to their mobile number and then they can follow the Tsinghua's information service WeChat account, by searching "the WeChat public account: “清华大学信息服务””.

Note: For students off-campus, Tsinghua University websites can be accessed through a VPN system (see screenshot below):

答：电子身份是学生访问清华大学网络信息系统、利用学校信息资源的。凭借电子身份，学生可以：

- 访问信息门户 (<http://info.tsinghua.edu.cn>)：可查阅学校的各类通知公告、新闻简报、宣传资料等，进行网上选课、成绩查询、教学评估等。
- 访问网络学堂 (<http://learn.tsinghua.edu.cn>)：可在选课后，下载课件、提交作业、和授课教师讨论问题等。
- 访问图书馆 (<http://lib.tsinghua.edu.cn>)：查阅书籍资料、查看自己的借阅情况等。
- 使用清华大学邮箱：10G 容量的电子邮箱，能够及时收到学校、院系、导师、课程教师等发送的重要通知，以及教学、科研等各类相关信息。
- 使用清华大学校友邮箱：在开通学生电子邮箱的同时，也为你自动开通了校友电子邮箱账户，为：账号@[mail.tsinghua.org.cn](mailto:mail.tsinghua.org.cn)，此账号和清华大学邮件账号一致，清华大学校友电子邮件系统地址是：<http://mail.tsinghua.org.cn>。
- 使用清华大学校园网络：使用校园有线网络和校园无线网络（SSID 为 Tsinghua 或以

Tsinghua-开头), 需要登录才能使用。

- 使用清华大学云盘 (<https://cloud.tsinghua.edu.cn>): 清华大学云盘是学校向在校师生提供用于工作和学习目的的数据存储、同步、管理和分享等功能的在线服务。每位在校师生用户可以拥有 300G 云存储空间。
- 使用清华大学信息服务企业微信号: 清华大学企业微信号是面向校内师生提供的信息资源移动端的办公入口, 集成了部分校级应用系统, 校内师生认证后, 可以通过微信便利地使用集成的应用系统, 接收相关系统推送的各类通知及消息。在电子身份服务系统 (<https://id.tsinghua.edu.cn>) 绑定手机号后, 搜索“清华大学信息服务”关注即可。

**Q55. How do I activate my electronic ID? How do I acquire the verification code? 如何领取校验码、激活电子身份?**

**A:** Students need a verification code to activate their electronic ID. For students who are registering for enrollment in person, they pick up the verification code at their school/department. For those students who are enrolling online, the university will email the verification code to you via email after you have successfully paid your tuition and fees.

The registration and electronic ID service system for new students opens at 8:00am Beijing time (undergraduates and non-degree students can register on September 8<sup>th</sup> and graduate students can register on August 25<sup>th</sup>). To use the verification code, please log on to <https://id.tsinghua.edu.cn>, select “English”, click on “Freshmen” and then “International Student”. Then, the student should complete the registration to obtain their electronic ID user code.

答: 选择到校报到的同学, 报到时到录取院系领取校验码。选择在线报到、学习的同学, 学费缴纳成功后, 学校通过电子邮件形式发送校验码。

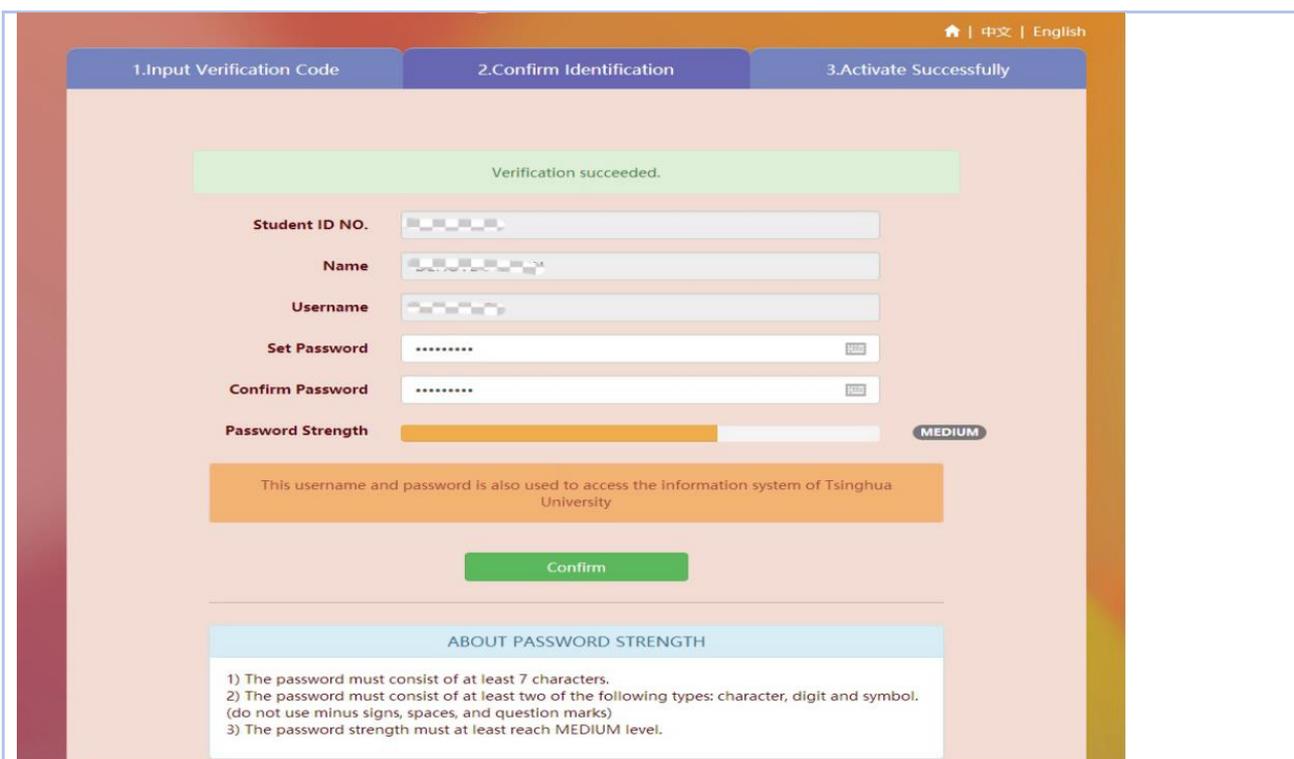
学校将在新生报到日上午 8:00, 开放电子身份服务系统 (本科生、非学位生 2020 年新生报到日 9 月 8 日, 研究生新生报到日 8 月 25 日)。学生使用校验码, 登录 <https://id.tsinghua.edu.cn>, 选择“英文”界面, 选择“我是新生”进入“国际学生”激活界面, 完成电子身份激活操作, 获得电子身份的用户名及密码。



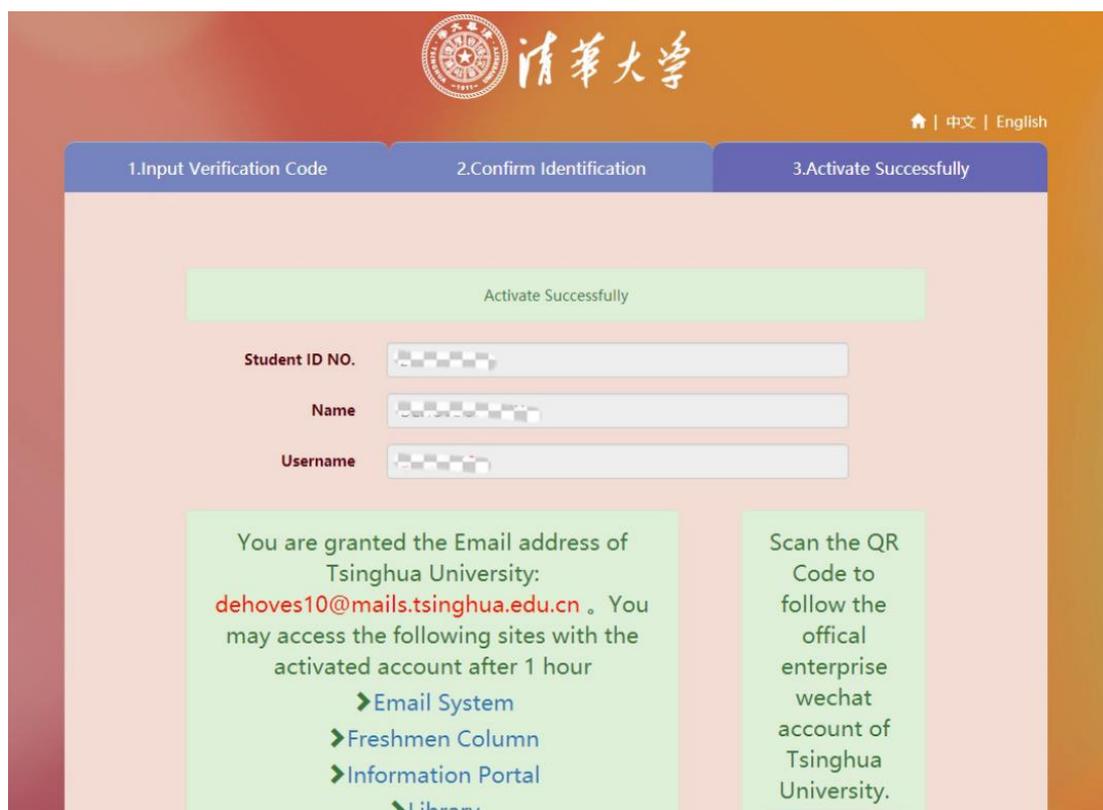
(2) Input your student ID number and verification code 填写学号及校验码



(3) Verify your personal information 身份信息确认



(4) Activation successful 激活成功



## Part 10: Other 其他问题

Q56. After enrollment on-campus at the university, how will the university be managed? Is it a

closed management? 入学报到以后，学校是如何管理的，是否为全封闭管理？

**A:** According to the current epidemic prevention and control requirements of the Ministry of Education and the Beijing Municipal Government, the university will conduct “closed management” for students on-campus. In accordance with university requirements, students must apply to enter and exit the campus.

答：根据教育部、北京市政府目前的疫情防控相关要求，学校将会对在校生进行封闭式管理，进出学校须按照学校要求进行申请，审批通过后方可进出校。

**Q57. Should students in the Chinese Mainland submit a nucleic acid test certificate when they enter register at the university?**

在中国大陆的学生入学报到是否要提交核酸检测证明？

**A:** Please await further notice from the university for relevant requirements.

答：相关入学要求请等待学校的进一步通知。

**Q58. Is there a list of relevant departments that new students might need to contact regarding enrollment registration? 可否提供一个与新生入学报到相关各部门的列表？**

**A:** Please refer to the table below for contact information of relevant departments.

答：新生入学报到相关部门联系方式如下：

<b>Number</b>	<b>Department</b>	<b>Affairs</b>	<b>Phone Number</b>	<b>Email Address</b>
1	Undergraduate Admissions Office	Undergraduate Admissions	+86 10 62783100	admissions@tsinghua.edu.cn
2	Academic Affairs Office	Undergraduate Student Status	+86 10 62794180	jwcjwk@tsinghua.edu.cn
3	Graduate Admissions Office	Graduate Admissions	+86 10 62781380	grad@tsinghua.edu.cn
4	Graduate School Student Status and Financial Aid Office	Graduate Student Status and Scholarships	+86 10 62789660	yjsyglc@tsinghua.edu.cn (Student Status) finaid@tsinghua.edu.cn (Scholarships)
5	Office of Academic Affairs Non-Degree Programs Office	Non-degree Student Admissions	+86 10 62773508 (Visiting Program) +86 10 62773508 (Exchange Program) +86 10 62771368 (Chinese Language Program)	visiting@tsinghua.edu.cn exchange@tsinghua.edu.cn chinese@tsinghua.edu.cn
6	Registration Center	Course Registration	+86 10 62787169	zczx@tsinghua.edu.cn
7	International Students & Scholars Center	New Student Registration, Visa, Accommodation and other affairs	+86 10 62773076 (Undergraduates) +86 10 62789388 (Graduates) +86 10 62770992 (Non-degree Students)	iso-undergrad@tsinghua.edu.cn iso-grad@tsinghua.edu.cn iso-nondegree@tsinghua.edu.cn
8	International Student Apartments	On-campus accommodation management and service	+86 10 51535501 +86 10 51535500	gaopei@tsinghua.edu.cn

序号	部门	事务	电话	邮箱
1	本科生招生办公室	本科生招生事务	+86 10 62783100	admissions@tsinghua.edu.cn
2	教务处	本科生学籍事务	+86 10 62794180	jwcjwk@tsinghua.edu.cn
3	研究生招生办公室	研究生招生事务	+86 10 62781380	grad@tsinghua.edu.cn
4	研究生院学籍与奖助办公室	研究生学籍与奖学金事务	+86 10 62789660	yjsyglc@tsinghua.edu.cn (学籍)
				finaid@tsinghua.edu.cn (奖学金)
5	教务处非学位办公室	非学位生招生事务	+86 10 62773508 (进修生项目)	visiting@tsinghua.edu.cn
			+86 10 62773508 (交换生项目)	exchange@tsinghua.edu.cn
			+86 10 62771368 (汉语生项目)	chinese@tsinghua.edu.cn
6	注册中心	注册选课事务	+86 10 62787169	zczx@tsinghua.edu.cn
7	国际学生学者中心	入学报到、签证、住宿及其他事务	+86 10 62773076 (本科生)	iso-undergrad@tsinghua.edu.cn
			+86 10 62789388 (研究生)	iso-grad@tsinghua.edu.cn
			+86 10 62770992 (非学位生)	iso-nondegree@tsinghua.edu.cn
8	国际学生公寓	在校住宿管理服务	+86 10 51535501 +86 10 51535500	gaopei@tsinghua.edu.cn